

Under the Freedom of Information Act 2000, could you please provide me with the below information in relation to your Temporary Staffing Workforce Systems for the Fiscal Year 2023-2024.

Bank				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Bank Spend	£13,596,851	£8,953	£2,629,124	£11,234,000
Number of Bank Hours	200,076	22511.08	597805.02	47835.70
Number of Bank Shifts	22,672	3199	64155	7214
Name of Staff Bank Provider(s)*	Retinue	In house	In house	In house
Contract Expiry Date with Provider(s)	01.10.24	N/A	N/A	N/A
Type of Staff Bank(s) Procured**	Local bank only	Local bank only	Local bank only	Local bank only
Type of Bank Service(s) Procured***	Manages Service	Technology only	Technology only	Technology only
Contact Name****	Senior Medical Workforce Manager	Assistant Director Strategic Workforce Planning Staff Bank Manager	Assistant Director Strategic Workforce Planning Staff Bank Manager	Assistant Director Strategic Workforce Planning Staff Bank Manager

* If a staff bank is not currently utilised, please state 'No Provider'. If a staff bank is solely managed in-house and with no staff bank technology procured, please state 'In-House'.

** Please advise of the type of staff bank(s) provided by the staff bank provider(s). Please state 'Local Bank Only' or please state 'Collaborative Bank' if a regional bank has been procured. Please state 'Both' if both have been procured.

*** Please advise of the type of bank service(s) procured with the staff bank provider(s). Please state 'Managed Service' if the staff bank provider(s) help grow and/or engage and/or retain the bank, or please state if a 'Technology Only' service is procured.

**** Please provide the name of the lead responsible person who looks after the staff bank(s). If there are multiple people for each staffing group, please name each relevant person.

Agency				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Agency Spend	£14,520,826.91	£2,521,431.39	£22,636,829	£8,658,554
Number of Agency Hours	156,563	53,185	739869.78	Information not centrally recorded.
Name of Agency Staffing Provider or PSL*	Neutral Vendor Retinue	Neutral Vendor Retinue	PSL	As above
Contract Expiry Date with Provider	01.10.2024	01.10.2024	February 2025	N/A
Name of Vendor Management System (VMS) Provider**	Same as above	Same as above	Allocate	N/A

Contract Expiry Date with Provider	Same as above	Same as above	January 2026	N/A
Contact Name***	Senior Medical Workforce Manager	Senior Medical Workforce Manager	Assistant Director Strategic Workforce Planning Staff Bank Manager	Assistant Director Strategic Workforce Planning Staff Bank Manager

* Please provide the name of the neutral vendor (NV) or master vendor (MV) managed service provider/agency staffing provider, or if Preferred Supplier List in place, please state 'PSL'. If there is no provider or PSL, please state 'No Provider'.

** Please provide the name of the VMS technology provider. If same as agency staffing provider above, please state 'Same As Above'. If no VMS technology is currently utilised for agency cascade, please state 'No Provider'.

*** Please provide the name of the lead responsible person who looks after temporary agency staffing. If there are multiple people for each staffing group, please name each relevant person.

Direct Engagement (DE) - in relation to VAT saving on agency spend				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Name of DE Provider*	Retinue	Retinue	N/A	N/A
Type of DE Service Procured**	Managed Service	Managed Service	N/A	N/A
DE Payroll Responsibility***	In-House	In-House	N/A	N/A
Contract Expiry Date with Provider	01.10.2024	01.10.2024	N/A	N/A
% of Agency Workers on DE Contracts	82%	93%	N/A	N/A
Total VAT Saving (£) Achieved****	Commercially Sensitive	Commercially Sensitive	N/A	N/A
Contact Name*****	Senior Medical Workforce Manager	Senior Medical Workforce Manager	N/A	N/A

* If a DE model is not currently utilised, please state 'No Provider'. If a DE model is utilised, but not via a DE provider as managed fully in-house, please state 'In-House'.

** Please advise of the type of DE service procured with the DE provider. Please state if the DE provider delivers a 'Managed Service' with agency and/or worker engagement, or if the DE provider delivers a 'Technology Only' service?

*** Please advise who payrolls DE workers. Please state 'DE Provider' if the DE provider payrolls workers, or if this is done in-house please state 'In-House'. If this is carried out by another payroll organisation, please name the organisation.

**** Please state total VAT savings achieved through DE, pre any DE provider fees (if applicable).

***** Please provide the name of the lead responsible person who looks after Direct Engagement (DE). If this contact is the same as the lead responsible person for agency staffing, please still input the contact's name.