

Freedom of Information Request: Our Reference CTMUHB_402_23

You asked:

I am writing to make a request under the Freedom of Information Act 2000. Specifically, I would like to request information regarding your Assisted Discharge and Support at Home Services.

For clarity, we are referring to those services where a third-party provider offer support, transport and settling services to patients to ensure an efficient, safe discharge which reduces the incidence of delayed or failed discharges. Support at Home services are those where a third party provides a set period of support to patients recently discharged from hospital to increase independence and reduce the incidence of readmission.

1. Please advise who provides your Assisted Discharge and Support at Home services
2. What is the annual value of the contract/s?
3. What is the duration of the contract/s?
4. What are the start and end dates of the contract (plus any potential extension periods)?
5. How many service users are supported through this contract on an annual basis?
6. What are the individual performance measures and KPIs on the contract? How is your provider performing against each performance measure and KPI? (%)
7. Who is the person responsible for managing your Assisted Discharge and Support at Home services?
 - Name
 - Title
 - Email address
 - Contact number

Our response:

We can confirm that Primary and Community Services in Cwm Taf Morgannwg University Health Board does not commission any third-party providers to provide assisted discharge and support at home services.

All support is provided through statutory assessment processes provided by Local Authority Intermediate or Long Term Care or through eligibility of Continuing Health Care.