

Freedom of Information Request: Our Reference CTMUHB_400_23

You asked:

Please could you kindly assist by answering the following questions regarding your Health Boards use of RPA (Robotic Process Automation) under the freedom of information act.

Process Robotic Automation is a productivity tool that can mimic, emulate and automate repetitive, high -volume, labour intensive processes including data entry, data extraction and assigning data to/from different applications.

1. Does your Health Board currently use RPA (Robotic Process Automation)

No.

2. Which departments within your Health Board currently use RPA (Robotic Process Automation)

3. Who supplies your licensing for Robotic Process Automation

4. How many bots have your purchased and over what period?

5. Who provides the professional development? is this in house or an external provider and if so, who?

6. What is your total yearly budget spend on RPA in FYE 21/22

7. What is your predicted spend on RPA for FYE 22/23

8. Which departments have been identified for RPA projects

Questions 2 – 8 N/A.

9. Is the trust intending to expand the use of RPA

Yes.