

Freedom of Information Request: Our Reference CTMUHB_396_23

You asked:

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

Neutral vendor (NV).

1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

Retinue Healthcare Solutions for staff groups - Medical Locums, Health and Science Locums & Allied Health Professionals.

1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?

Yes.

1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

1st September 2022 – 31st March 2024.

Direct Engagement

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

Yes.

2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)

Retinue Healthcare Solutions.

2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable

Medical and AHPs.

2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)

1st September 2022 – 31st March 2024.

2f. How much did the organisation pay the supplier in 22/23 (April 2022 to March 2023) for the provision of the direct engagement service?

Due to the way in which this information is held, we are unable to identify this cost as the invoices include both non DE and DE services together.

Vendor Management System for Nurse Agency

3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

No.

3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.

N/A.

3c. Please provide the contract start and end date for this provider (dd/mm/yy)

N/A.

Bank Management

4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

Patchwork subcontracted via Retinue Healthcare Solutions and Allocate.

4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical

Patchwork subcontracted via Retinue Healthcare Solutions medical, AHPs.
Allocate nursing.

4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)

1st September 2022 – 31st March 2024.

4d. How much did the organisation pay the supplier(s) in 22/23 for the provision of the bank service?

Due to the way in which this information is held, we are unable to extract the cost for the provision of the bank service alone.