

Freedom of Information Request: Our Reference CTMUHB_464_23

You asked:

Please answer the following questions:

1. What Electronic Patients Records System do you use and when was it implemented?

We use Civica's Cito Electronic Documents Records Management System to store and view scanned images, implemented in April 2021. However, it is not an Electronic Patient Record. We also use the NHS Wales [Welsh Clinical Portal](#) for digital documents.

2. Does the Health Board scan paper records?

If yes, do you

- **scan day forward and legacy records? or**
- **just day forward records?**

Yes, we do scan paper records. The vast majority are currently day forward records, with a small number of legacy records.

3. Is above handled

- **In house by your own scanning team?**
- **Outsourced to an off site external service provider?**
- **On site by an external provider?**
- **Combination of above?**

The above scanning is carried out by our in-house scanning bureau.

4. If any of the above outsourced, please name provider(s) and details of when the contract(s) ends

Not outsourced currently.

5. What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?

There is no active scanning contract at present.

6. Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document

Not available currently.

7. Finally, please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?

Clinical Records Modernisation Manager / Digital Notes Project Lead – Bethan Marsh.

Medical Records Manager – Diane Chick

Chief Information Officer – Andrew Nelson