

Freedom of Information Request: Our Reference CTMUHB_455_23

You asked:

I'm researching issues surrounding Electronic Patient Records (EPR) or Electronic Medical Records (EMR). *By EPR – we mean any patient communications that are done through computer systems, sometimes they are called Electronic Medical Records, or on systems like Medical Office, ICE – there are loads, so it applies to all systems that are paperless.*

Please can you answer the following questions, and where possible name the hospitals involved.

1. Do you monitor and log potential patient harms as a result of problems with your Electronic Patient Record (EPR) system?

If there was potential patient harm, these would be logged as patient incidents on our DATIX Cymru Incident Reporting System.

2. Overall, how many letters to GPs, or documents, have not been sent out as a result of EPR problems?

We can confirm that upon undertaking a search of our DATIX Cymru Incident Reporting System, one incident has been identified relating to a letter not being sent.

3. Please give the date/s when you discovered these letters were not sent?

Incident reported on DATIX in August 2022.

4. Overall, how many incidents of potential patient harm have been connected to your EPR system?

None.

5. Overall, how many incidents involving EPR at your trust have been declared as "serious harm" or a "serious incident"?

None.

6. Overall, how many patient deaths have been connected to EPR?

None.

7. How much have you spent on your EPR system overall?

8. How much do you anticipate spending on EPR in the next five years?

9. What is the anticipated cost of running the EPR system at your trust annually?

7 – 9 We can confirm that the Health Board does not hold the information requested. Digital Health and Care Wales (DHCW) builds and designs digital services for NHS Wales, including EPR systems.

We therefore recommend that you re-direct these elements of your request to DHCW directly. Contact details are as follows: DHCW.FOI@wales.nhs.uk