

Freedom of Information Request: Our Reference CTMUHB_525_23

You asked:

For the last financial year, what was the total amount spent on translation costs?

Can you provide a breakdown of these costs by language translated.

Please see information provided in the table below:

Albanian	£	70.00
Arabic	£	460.00
Bengali	£	205.59
Braille	£	54.39
Bulgarian	£	70.00
Cantonese	£	539.21
Czech	£	556.99
Dari	£	154.35
Farsi	£	140.00
French	£	70.00
German	£	129.50
Hungarian	£	70.00
Italian	£	120.00
Kurdish Kumanji	£	70.00
Kurdish Sorani	£	70.00
Latvian	£	70.00
Lithuanian	£	70.00
Malayalam	£	70.00
Mandarin	£	210.00
Polish	£	471.17
Portuguese	£	270.83
Punjabi Indian	£	70.00
Punjabi Pakistani	£	70.00
Romanian	£	350.00
Russian	£	535.94
Slovak	£	142.52
Somali	£	70.00
Spanish	£	762.95
Swahili	£	70.00
Tagalog	£	70.00
Tamil	£	70.00
Turkish	£	772.23
Twi	£	70.00
Ukrainian	£	1,976.69
Urdu	£	70.00
Vietnamese	£	70.00
*Welsh	£	49,877.07
Yoruba	£	70.00
Total	£	59,059.43

Please note the *Welsh translation cost includes £4,103.40 in software costs which allows the translation function to reuse translations completed previously and take advantage of Machine Translation to ensure efficiency.

Do you hire any dedicated translators? If so provide details of how many, total salary cost and for what language.

During October 2022 and March 2023, one full-time member of staff was employed whose role was to manage the Welsh translation function and translate as capacity allowed. This person's gross cost to the Health Board was approximately £25,683.