

Freedom of Information Request: Our Reference CTMUHB_513_23

Please note under Section 21 (S21) of the Act, Cwm Taf Morgannwg University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you. We have answered previous requests in relation to some of the information you require, and these responses are published via our [Disclosure Log](#) on the [Cwm Taf University Morgannwg Health Board](#) web site.

For ease of access, we have attached links directly to the information where applicable below.

You asked:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following systems:

1. **ePOA** – No System
2. **E-Rostering** (staffing) – (S21) Please see response [CTMUHB 255 21](#)
3. **Laboratory Information Management System** – (S21) Please see response [CTMUHB 251 22](#)

4. **Live operational dashboard system**

- a) System type – Welsh clinical Portal
- b) Supplier name – [Digital Health Care Wales](#) - For further information please contact them directly.
- c) System name – WCP
- d) Date installed – 2012 approx
- e) Contract expiration - N/A
- f) Is this contract annually renewed? – N/A
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework – N/A
- i) Other systems it integrates with? – LIMS\WRRS\WRRS\WAP\WCCG\WPRS\Cardiology\Endoscopy
- j) Total value of contract (£) – N/A

5. **Outcomes/performance benchmarking** - No System currently installed

6. **Pathology PACS**

- a) System type – PACS
- b) Supplier name – Leica Biosystems
- c) System name – Electronic Slide Manager (eSM)
- d) Date installed - PO 18th December 2018, install around May 2019
- e) Contract expiration - Due to the hub and spoke network, the warranty on the hub site runs until 17th May 2024.
- f) Is this contract annually renewed? - Yes
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework - Competitive Tender
- i) Other systems it integrates with? – LIMS integration between eSM 12.5 and Trakcare planned December 2023/Q1 2024.

j) Total value of contract (£) – (Annual Service Contract) Gold Service Contract Aperio AT2 - £16,444.46

7. **Patient Administration System** – (S21) Please see response [CTMUHB 139 22](#)
8. **Patient Portal** - No System Installed.
9. **Pharmacy** – (S21) Please see response [CTMUHB 201 22](#)
10. **Radiology Information Systems** – (S21) Please see response [CTMUHB 44 22](#)

11. **Sexual Health**

- a) System type – Clinical system
- b) Supplier name - Idox
- c) System name - Lilie
- d) Date installed – approx. 2008
- e) Contract expiration – N/A
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? – No.
- h) Procurement framework - Competitive Tender
- i) Other systems it integrates with? Standalone
- j) Total value of contract (£) – We can confirm that the Health Board holds information relating to the requested contract value. However, we would like to advise you that the information you requested is being withheld under the Freedom of Information Act 2000. The exemption which the Health Board has applied to this information is: Section (43)(2) of the Freedom of Information Act.

The Health Board considers the information to be of a commercially sensitive nature and that the release of this information would or would be likely to prejudice the commercial interests of any parties concerned.

The University Health Board accepts that there is a public interest in ensuring openness and transparency however, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Boards ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money.

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) **System type –**
- b) **Supplier name -**
- c) **System name -**
- d) **Date installed -**
- e) **Contract expiration -**
- f) **Is this contract annually renewed? - Yes/No**
- g) **Do you currently have plans to replace this system? - Yes/No**
- h) **Procurement framework -**
- i) **Other systems it integrates with? –**
- j) **Total value of contract (£) –**
- k) **Notes - e.g. we are currently out to tender**

Please provide your answer in the above format for each system.

System definitions:

ePOA: A digital platform/app that streamlines the pre-operative assessment process, replacing traditionally paper-based tasks with electronic data collection for efficiency. It allows patients to provide essential information online before their hospital visit and engage in a structured assessment, often with a nurse, to ensure a smooth and efficient preparation for surgery. Some suppliers include, AireLogic, Definition Health, OpenMedical.

E-Rostering (staffing): An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave.

Laboratory Information Management System: Software that allows you to effectively manage pathology testing and reporting. By using a LIMS, your lab can automate workflows, integrate instruments, and manage samples and associated information.

Live operational dashboard system: Live operational dashboard system-this is a toolset developed to provide clinicians with the relevant and timely information they need to support daily decision making that improve quality of patient care.

Outcomes/performance benchmarking: These systems enable a trust to compare their key clinical outcomes indicators, such as mortality, length of stay and readmission rates, with other NHS trusts.

Pathology PACS: Software for digital storage and management of pathology images, like tissue samples and slides, to aid healthcare analysis and to enhance efficiency and accuracy of pathological examinations. This is sometimes referred to as a Digital Pathology system.

Patient Administration System: These are the core enterprise systems, containing a Master Patient Index, used by NHS trusts to enable them to know when a patient has arrived, who they are, who they were seen by, what treatment they received and what happened to them. This core functionality, needed by every trust, covers admission, discharge and transfer.

Patient Portal: It is a secure online website or app that allows patients to access their health records and perform basic transactions with their providers. The portal facilitates communication, appointment scheduling, bill payment, prescription requests and other administrative tasks.

Pharmacy: Pharmacy orders and stock control is managed electronically

Radiology Information Systems: Radiology results and reporting are managed electronically.

Sexual Health: A software designed to streamline and manage processes related to sexual health services, including appointment scheduling, patient records, and test result tracking.