

## Freedom of Information Request: Our Reference CTMUHB\_212\_23

### You asked:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following systems:

1. Accident & Emergency
2. BI & Data Warehousing
3. Clinical Portal
4. Document Management
5. Health Information Exchange (HIE)
6. Integration Platform
7. Maternity
8. Oncology
9. Theatres
10. Transfers of care system
11. Trust Integration Engine (TIE)
12. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type -
- b) Supplier name -
- c) System name -
- d) Date installed -
- e) Contract expiration -
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework -
- i) Other systems it integrates with? -
- j) Total value of contract (£) -
- k) Notes - e.g. we are currently out to tender

Please provide your answer in the above format for each system.

### Our response:

#### 1. Accident & Emergency

- a) System type - Accident & Emergency
- b) Supplier name - [Digital Health and Care Wales](#) (DHCW)
- c) System name - Welsh Patient Administration System (WPAS)
- d) Date installed - pre 2000
- e) Contract expiration - N/A - National solution
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework - N/A
- i) Other systems it integrates with? - WPAS demographics and all other necessary PAS functions
- j) Total value of contract (£) - National solution - Part of the Service Level Agreement (SLA) with DHCW.

- k) Notes - If further information is required, please contact DHCW directly.

## **2. Clinical Portal**

- a) System type – Clinical Portal
- b) Supplier name - [Digital Health and Care Wales](#) (DHCW)
- c) System name – Welsh Clinical Portal (WCP)
- d) Date installed – pre 2003
- e) Contract expiration – N/A - National solution
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework –N/A
- i) Other systems it integrates with? – Multiple commercial and National solutions
- j) Total value of contract (£) – N/A
- k) Notes - If further information is required, please contact DHCW directly.

## **3. Document Management – N/A**

- a) System type – Document Management
- b) Supplier name - No System Installed

## **4. Health Information Exchange (HIE) – N/A**

- a) System type – Health Information Exchange (HIE)
- b) Supplier name - No System Installed

## **5. Integration Platform – N/A**

- a) System type – Integration Platform
- b) Supplier name - No System Installed

## **6. Maternity**

- a) System type – Maternity
- b) Supplier name – In house solution
- c) System name - MITS
- d) Date installed – 10 years +
- e) Contract expiration - NA
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - Yes
- h) Procurement framework – National
- i) Other systems it integrates with? – WPAS
- j) Total value of contract (£) – N/A
- k) Notes - Currently working on tender.

## **7. Oncology**

- a) System type – Oncology
- b) Supplier name – [Digital Health and Care Wales](#) (DHCW)
- c) System name – Welsh Clinical Portal (WCP)/ Welsh Patient Administration System (WPAS)
- d) Date installed - 2022
- e) Contract expiration – N/A
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework – N/A
- i) Other systems it integrates with? – WPAS and WCP

- j) Total value of contract (£) – N/A
- k) Notes – The system used previously was [CANISC](#). If further information is required, please contact DHCW directly.

## **8. Theatres**

- a) System type – Theatres
- b) Supplier name – In house solution
- c) System name - TOMS
- d) Date installed – pre 2002
- e) Contract expiration – N/A
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework – N/A
- i) Other systems it integrates with? – WPAS and WCP
- j) Total value of contract (£) – N/A

## **9. Transfers of care system – N/A**

- a) System type – Transfers of care system
- b) Supplier name - No System Installed

## **10. Trust Integration Engine (TIE) – N/A**

- a) System type – Trust Integration Engine (TIE)
- b) Supplier name - No System Installed

## **12. Voice recognition**

- a) System type – Voice recognition
- b) Supplier name – Big Hand
- c) System name – Big Hand
- d) Date installed – June 2023
- e) Contract expiration – N/A
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework – NHS SBS
- j) Total value of contract (£) – We can confirm that the Health Board holds information relating to the requested contract value. However, we would like to advise you that the information you requested is being withheld under the Freedom of Information Act 2000. The exemption which the Health Board has applied to this information is: Section (43)(2) of the Freedom of Information Act.

The Health Board considers the information to be of a commercially sensitive nature and that the release of this information would or would be likely to prejudice the commercial interests of any parties concerned.

The University Health Board accepts that there is a public interest in ensuring openness and transparency however, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Boards ability

to compete fairly and pursue its function to bring forward development in the area and obtain value for money.