

Freedom of Information Request: Our Reference CTMUHB_201_23

You asked:

The information requested is described in section 1, below, with definitions of specific terms used in section 2, and notes to aid interpretation in section 3. We draw your attention to why we expect your organisation to comply with this request in section 4. In section 6, we explain how we intend to use the information requested as part of a UK-wide report intended for publication.

1. The information requested

We ask you to provide the information described below, including the prices paid to independent and voluntary sector Homecare Providers for the provision of regulated Homecare services delivered to people aged 65 years and over in their own home during the seven-day **Reference Period** which includes Monday, 17 April 2023.

Your attention is drawn to the definitions and interpretation described in sections 2 and 3.

2. Definitions

Terms defined below in the singular include the plural, unless otherwise stated.

Homecare should be interpreted as referring to social care and support services delivered in people's own homes. This service may also be known as 'domiciliary care' or 'care at home'.

Homecare Provider refers to an independent or voluntary sector organisation providing Homecare registered by any of the following national statutory regulators:

- [Care Quality Commission](#) (CQC)
- [Care Inspectorate Wales](#) (CIW)
- [Care Inspectorate](#)
- [The Regulation and Quality Improvement Authority](#) (RQIA)

Reference Period means any period of seven consecutive days which includes Monday, 17 April 2023.

In relation to the **lowest**, **highest** and **average** prices paid to Homecare Providers in questions (a) to (c), you should note that our assumption is that your answers will **include** careworkers' travel time and mileage costs, **unless** you advise us to the contrary. You may, at your discretion, provide any qualifying statements or clarification about the figures returned in your reply to these questions.

Care Package refers to the combination of services put together to meet a person's assessed needs after an assessment or review made by a public body.

The information requested is:

- (a) **The lowest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.**
- (b) **The highest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.**
- (c) **The average ("arithmetic mean") price per hour paid to all Homecare Providers for all hours of Homecare services purchased during the Reference Period, expressed in pounds and pence per hour.**
- (d) **The total hours of Homecare purchased from all Homecare Providers during the Reference Period.**
- (e) **The total hours of Homecare purchased from all Homecare Providers during a seven-day period which includes Monday, 18 April 2022 (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).**

Cwm Taf Morgannwg University Health Board (CTMUHB) spot purchase domiciliary care to a variety of individuals depending on their assessed need. We, therefore, record the total package and not the hourly rate/hours.

- (f) **Your organisation's total spend on Homecare services purchased from all Homecare Providers during the Reference Period.**

Total cost of commissioned care £3,857, this would not include our core NHS community services that we heavily rely on for community packages.

- (g) **The total number of Care Packages handed back by all Homecare Providers between Friday, 1 April 2022 and Friday, 31 March 2023.**

Nil.

- (h) **The total number of Care Packages handed back by all Homecare Providers between Thursday, 1 April 2021 and Thursday, 31 March 2022 (i.e. the figure which provides a like-for-like comparison with item (g), above, for the previous year).**

Nil.

Questions (a)-(h) refer to Homecare services exclusively. The following questions (i) and (j) relate to all social care services, including Homecare services.

- (i) **The total number of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 17 April 2023 (or on a date as close to this as possible).**
- (j) **The total number of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 18 April 2022 (or on a date as close to this as possible)**

(i.e. the figure which provides a like-for-like comparison with item (i), above, for the previous year).

The Health Board does not hold this information.