

Freedom of Information Request: Our Reference CTMUHB_104_23

You asked:

Please could you provide, the 20/21, 21/22 and current financial years, the DATIX incident reporting logs filed within your organisation.

This link details the procedure using Datix : <https://www.bcpft.nhs.uk/about-us/our-policies-and-procedures/i/858-incident-reporting-sop-1-reporting-an-incident/file?tmpl=component>

I'm aware that some of the data included in the logs will identify an individual patients and/or staff.

Please only provide the following:

Section 1 – Incident date, site location

Section 2 – please provide all data, as it should be anonymised

Section 3 – please provide all data, as should be anonymised

Section 4, 5 and 6 – no details as this will be personal data

Our response:

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice under section 17 of the Act.

We can confirm that the Health Board does not hold the data in a format that would enable us to respond to your request to the level of detail required. The Datix system used in Wales does not follow the same procedure provided in the link above, which is used by an English NHS Trust.

In order for the Health Board to provide you with some data would require us to manually review in excess to 50,000 incident records.

From our preliminary assessment, we estimate that to comply with your particular request would exceed the appropriate costs limit under section 12 of the Freedom of Information Act 2000. This is currently £450 (18 hours). In reaching this decision, we estimate that it would take staff in excess of 4,166 hours to review all incidents for the years requested and validate that no personal data was inadvertently included. This figure is based on a timescale of 5 minutes per incident there being in excess of 50,000 incidents to review. Therefore, to obtain the data would work out at approximately 4,166 hours @ £25.00 per hour (cost permitted under the Act) = £104,150.