

Freedom of Information Request: Our Reference CTMUHB_305_23

You asked:

I am writing to request information under the Freedom of Information Act 2000, relating to the health board's implementation of the '*NHS (Charges to Overseas Visitors) Regulations 2015, as amended by the NHS (Charges to Overseas Visitors) (Amendment) (EU Exit) Regulations 2020*', hereafter referred to as '*the charging policy*'.

The following requests relate to the expenditure and income generated from the '*charging policy*', excluding any generated through private paying patients or monies claimed back from countries as part of any reciprocal healthcare arrangement.

1. **As per the health board's application of the '*charging policy*' for the financial year 2022-23 please provide (i) the total number of and (ii) the total value of:**
 - a. **Invoices generated;**
 - b. **Payments received v outstanding;**
 - c. **Credit notes issued after a patient has been invoiced for care and later found to be eligible for free treatment;**
 - d. **Invoices written off for accounting purposes due to a patient being considered destitute;**
 - a) 18
 - b) £154,204 invoiced, £90,096 outstanding, £64,108 payments received.
 - c) No credit notes issued.
 - d) No invoices have been written off.
2. **For financial years 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23, please provide the number of patients invoiced:**
 - a. **who were aged 0-16;**
 - b. **who were charged for maternity or obstetric care (including antenatal care and child birth);**
 - c. **for cancer treatment.**

We can confirm that the Health Board does not centrally record this information. To provide you with this data would require a manual trawl through individual records. The Health Board estimates that the cost of locating, retrieving and extracting this data would significantly exceed the 18 hours time and £450 cost limit set out within Section 12 of the Freedom of Information Act.

3. **Please provide a breakdown by speciality, department, or similar categorisation of:**
 - a. **the number of patients currently on a repayment plan with the health board for debt incurred under the charging policy;**
 - b. **a breakdown by value of repayment (for example, the number of patients paying £1/month, £5/month, £10/month, etc.)**

There are no patients on a repayment plan.

4. **Please share any formal or informal criteria, policies, procedures, or similar the trust currently uses or has used since 2018 to determine how:**
- a. A patient's debt is managed;**
 - b. The trust agrees upon the value of a patient's monthly repayment plan.**

Please see attached.

5. **For financial years 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23, please provide the total number of patients whose information has been shared with the Home Office in relation to a debt:**

- a. Greater than £500 owed for more than 2 months;**
- b. Greater than £500 owed for less than 2 months;**
- c. Less than £500.**

- a. 22 patients submitted for financial years 2018/19 - 2022/23.
- b. No patients have been submitted.
- c. No Patients have been submitted.