

Freedom of Information Request: Our Reference CTMUHB_261_23

You asked:

As per my records, **Otis lift** contract has expired. I would like to know whether this contract is still valid or replaced by any other supplier.

If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates.

Our response:

The Health Boards contract for the maintenance of lifts is part of an All Wales maintenance arrangement, and has been renewed with Otis Lifts, via [NHS Wales Shared Services Partnership](#) (NWSSP) from the 1st May 2023. This is a 5 year agreement with the facility to review annually.

1 Supplier /Provider of the services – Otis Lifts are the current contractors.

2 Total Annual Spend – We can confirm that Cwm Taf Morgannwg University Health Board holds information relating to spend. However, we would like to advise you that the information you requested is being withheld under the Freedom of Information Act 2000. The exemption which the Health Board has applied to this information is: Section (43)(2) of the Freedom of Information Act.

The Health Board considers the information to be of a commercially sensitive nature and that the release of this information would or would be likely to prejudice the commercial interests of any parties concerned.

The University Health Board accepts that there is a public interest in ensuring openness and transparency however, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Boards ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money.

3 A description of the services Provided – This contract is for planned preventative maintenance (PPM) and any replacement parts and/or repairs are carried out at additional cost.

4 The Number of Sites covered by the contract – This contract is arranged on an All Wales basis and therefore includes all sites within the CTMUHB.

5 The start date of the contract – 1st May 2023

6 The end date of the contract – 30th April 2028

7 The Duration of the Contract – This contract was awarded on a 5 year basis

8 Who within the Organisation is responsible for this contract – This contract is managed on an All Wales basis by [NHS Wales Shared Services Partnership \(NWSSP\)](#).

The CTMUHB contacts would be Mr John Price, Estates Contracts & Purchasing Manager, Estates Dept, Dewi Sant Health Park. John Price (CTM UHB - Estates Department) John.M.Price@wales.nhs.uk

or

Mr Jason Williams, Assistant Head of Estates, Estates Department, Dewi Sant Health Park, Jason Williams (Cwm Taf UHB - Strategic & Operational Planning) (Jason.Williams@wales.nhs.uk)