

Freedom of Information Request: Our Reference CTMUHB_36_23

You asked:

1. Do you use Teleradiology services?

Yes.

2) Do you have a contract with an external provider of Teleradiology Services and, if so, which companies are the contract with?

Yes, Everlight.

3) Start date, duration and end date of any contracts with teleradiology providers?

1st November 2019 to the 31st of October 2022 with an option to extend plus 2 years. The option to extend has been fully enacted therefore the contract is in place until the 31st of October 2024

4) Can the contract be extended and for how long?

No, as per the answer to question 3 the extension for the above detailed agreement has been utilised.

5) What is the Annual spend on teleradiology providers in financial years 2020, 2021 and 2022 (or as available) by each provider?

Please see information provided in the table below:

Health Board	Nov 19 to Oct 20	Nov 20 to Oct 21	Nov 21 to Oct 22
CTMUHB	1,420,137.18	1,545,616.10	1,844,029

6) Are the current providers meeting their turnaround times?

Yes.

7) When do you start the tendering process when the contract is due to expire?

The tender process is managed centrally on an all Wales basis not by individual Health Boards

[NHS Wales Shared Services Partnership](#) (NWSSP) Procurement Services are currently in the process of scheduling meetings with Radiology leads from NHS Wales to commence discussions on future Teleradiology requirements. If a further contract for Teleradiology services is deemed necessary NWSSP Procurement Services will commence the planning process for any future procurement/tendering process. Until such a time when meetings have taken

place and decisions made on the future Teleradiology requirements, the answer to this question is unknown.

8) Did you procure the Teleradiology services via a tender process?

For the purpose of the above detailed contract award, a direct award via the Health Trust Europe Framework Agreement. As such the process was not advertised publicly.

9) Which framework do you use for teleradiology services?

For the purpose of the above detailed contract award a direct award via the Health Trust Europe Framework Agreement

10) Does the Health Board have a backlog of X-Ray, CT and MRI scans? If so how many?

Yes.

As at 30/01/23:

X-Ray – 458

CT – 547

MRI - 741

11) Does the Health Board expect the usage of teleradiology services to increase in the next 3 years?

Yes, due to Thrombectomy pathway changes and national shortage of Radiologists.

12) Who deals with the procurement of contracts for teleradiology?

NHS Wales Shared Service Partnership (NWSSP) provide procurement services on an All Wales basis.

13) Please provide the name and contact details of the procurement manager who deals with teleradiology contracts

[NHS Wales Shared Services Partnership](#) (NWSSP) provides procurement services for all Wales NHS Health Boards. They can be contacted at the following address: shared.services@wales.nhs.uk

14) Please provide the name and contact details of the Clinical Director for Radiology

*Christopher Goodwin, Clinical Director - Christopher.Goodwin@wales.nhs.uk

15) Please provide the name and contact details of the General Manager for Radiology

Post currently vacant.

16) Please provide the name and contact details of the Service manager for Radiology

*Bronwyn Baldwin, Interim Radiology Service Manager -
Bronwyn.Baldwin@wales.nhs.uk

*Personal Information is held by Data Controllers on the basis of the exercise of functions identified in the formal notification to the Information Commissioner. Any processing of that personal information outside of those functions may be unlawful. Furthermore the General Data Protection regulation and Data Protection Act 2018 makes provision for a data subject to exercise a right to prevent processing in particular circumstances. The data subject shall have the right to object, on grounds relating to his or her particular situation, at any time to processing of personal data concerning him or her which is based on point (e) or (f) of Article 6(1), including profiling based on those provisions where personal data are processed for direct marketing purposes.

We can confirm that the individuals captured by this request have stated that they do not wish their personal data to be used for direct marketing purposes.