

## **Freedom of Information Request: Our Reference CTMUHB\_28\_23**

### **You asked:**

My question / request is as below:

- 1. Did Cwm Taf medical board advise dentists in Rhondda to delay booking in appointments for new patients?**

No.

- 2. If so, please confirm when / provide documentation, and if any further delays are expected.**

N/A.

- 3. If not, please advise my next steps as I need treatment and am concerned it will be postponed again.**

As previously advised, we would require more information to help support you and understand why the practice has delayed your appointment if care is required, so direct contact with our dental team would be more beneficial and they will be able to help you faster.

Please can we ask you to contact Amy or Claire (Dental Team) directly by email or telephone, so they can assist and provide advice.

Contact details have been provided below:

Amy Kathrens  
[Amy.kathrens@wales.nhs.uk](mailto:Amy.kathrens@wales.nhs.uk)  
01685 351497

Claire Marley  
[Claire.Marley@wales.nhs.uk](mailto:Claire.Marley@wales.nhs.uk)  
01685 351325