Freedom of Information Request: Our Reference CTMUHB_48_23

You asked:

1. **Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff? Please provide the following information for each staffing group. If there is no service provider, please state this.**

   i. Medical / Dental
   - **Name of the managed service provider?** - Retinue
   - **Are they a neutral vendor or master vendor?** - Neutral
   - **Expiry date of contract with the managed service provider?** - 2023

   ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical
   - **Name of the managed service provider?** - As above
   - **Are they a neutral vendor or master vendor?** - As above
   - **Expiry date of contract with the managed service provider?** - As above

   iii. Nursing and Midwifery / Healthcare Assistants (HCAs)
   - **Name of the managed service provider?** - N/A
   - **Are they a neutral vendor or master vendor? –** N/A
   - **Expiry date of contract with the managed service provider? -** N/A

   iv. Non-Medical, Non-Clinical (NMNC)
   - **Name of the managed service provider?** - N/A
   - **Are they a neutral vendor or master vendor? –** N/A
   - **Expiry date of contract with the managed service provider? –** N/A

2. **Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend? -** No

   i. Medical / Dental
   - **Name of the DE provider? –** N/A
   - **Expiry date of contract with the managed service provider?** - N/A

   ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical
   - **Name of the DE provider? –** N/A
   - **Expiry date of contract with the managed service provider?** - N/A

   iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider? - N/A

- Expiry date of contract with the managed service provider? N/A

3. **Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)? If this is unavailable, please provide figures for FY 21/22.**
i. Medical / Dental
ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical
iii. Nursing and Midwifery / Healthcare Assistants (HCAs)
iv. Non-Medical, Non-Clinical (NMNC)

Under section 21 of the Act, Cwm Taf Morgannwg University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you. Previous responses are published via our [Disclosure Log](#) on the [Cwm Taf Morgannwg University Health Board](#) web site.

For ease of access, we have attached a link directly to the information below:

- [CTMUHB_264_22](#)

4. **Please can you provide the name of the person who looks after temporary agency staffing at the Health board? Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.**

   i. Medical / Dental
   - **Name** - Paul Harrison
   - **Job Title** - Head of Workforce Productivity & eSystems
   - **Department** - People Services

   ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical
   - **Name** - Paul Harrison
   - **Job Title** - Head of Workforce Productivity & eSystems
   - **Department** - People Services

   iii. Nursing and Midwifery / Healthcare Assistants (HCAs)
   - **Name** - Paul Harrison
   - **Job Title** - Head of Workforce Productivity & eSystems
   - **Department** - People Services

iv. Non-Medical, Non-Clinical (NMNC)
- **Name** – N/A
- **Job Title** – N/A
- **Department** – N/A

5. Please can you provide the name of the person who leads temporary agency staffing at ICS level? Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.

i. Medical / Dental
- **Name** - Paul Harrison
- **Job Title** - Head of Workforce Productivity & eSystems
- **Department** - People Services

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical
- **Name** - Paul Harrison
- **Job Title** - Head of Workforce Productivity & eSystems
- **Department** - People Services

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)
- **Name** - Paul Harrison
- **Job Title** - Head of Workforce Productivity & eSystems
- **Department** - People Services

iv. Non-Medical, Non-Clinical (NMNC)
- **Name** – N/A
- **Job Title** - N/A
- **Department** - N/A