

Freedom of Information Request: Our Reference CTMUHB_86_23

You asked:

I would be grateful if you could provide the following information in relation to continuing healthcare assessments in the Cwm Taf Morgannwg University Health Board area:

1. How many NHS continuing healthcare assessments have been undertaken in each of the past 5 years?

Continuing Healthcare (CHC) is an outcome of a multi- disciplinary team (MDT) assessment of which hundreds are completed on an annual basis across Cwm Taf Morgannwg (CTM), not all MDT assessments progress to CHC.

We therefore only collate the totals CHC applications that progress to an individually commissioned package of care.

**NB Please note Cwm Taf Morgannwg University Health Board was formed in April 2019. However, due to disparate systems used within predecessor organisations, we are only able to provide information from April 2020 onwards.

YEAR	20/21	21/22	22/23
CHC APPLICATIONS	1167	1174	580 general MH TBC

2. How many reviews of NHS continuing healthcare assessments were requested and how many resulted in a change in eligibility for NHS continuing healthcare in each of the past 5 years?

	Number of appeals	How many resulted in a change	Longest time to resolve as requested in Q 4
2023	1 received not activated	0	6 months
2022	9 received 7 activated	0	5 months
2021	7	0 although 1 reassessed	7 months
2020	8	1	16 months
2019	3	1	3 months

** Cases are only activated once the representative have proved all the necessary information. The policy allows 6 months for individuals/ families to achieve this.

3. How long did it take to determine the outcome of reviews of NHS continuing healthcare assessment decisions in each of the past 5 years?

	Time frames average to resolve review
2023	
2022	2.6 months
2021	3 months
2020	25 months
2019	2 months

4. What was the longest time between a review of a NHS continuing healthcare assessment and the date the review was requested, indicating if the case is still ongoing, in each of the past 5 years?

The longest time to resolve a review is 16 months as outlines in the table in Q2. Delay was due to the Covid19 response required of the team to support the vaccination programme.