

## Freedom of Information Request: Our Reference CTMUHB\_375\_22

### You asked:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

### System type – Accident & Emergency

*System definition: Accident & Emergency - A specialist system used to manage patients and patient clinical notes in the Emergency Department (ED).*

**Supplier name** – [Digital Health and Care Wales](#) (DHCW). For further information please contact them directly.

**System name** – Welsh Patient Administration System (WPAS).

**Date installed** – 2010.

**Contract expiration** – N/A.

**Is this contract annually renewed?** – No.

**Do you currently have plans to replace this system?** – No.

**Procurement framework** – N/A.

**Other systems it integrates with?** – Multiple, demographic feeds, ADT, clinical letters.

**Total value of contract (£)** – N/A.

### System type – Digital Dictation

*System definitions: Digital Dictation – Device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.*

**Supplier name** – Nuance.

**System name** – Winscribe.

**Date installed** – May 2022 (Go Live).

**Contract expiration** – 05/04/2023.

**Is this contract annually renewed?** – Yes.

**Do you currently have plans to replace this system?** – Yes.

**Procurement framework** – NHS SBS.

**Other systems it integrates with?** – None.

**Total value of contract (£)** – £96000.

## **System type – Document Management**

*System definitions: Document Management - Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.*

**Supplier name** – CIVICA.

**System name** – CITO.

**Date installed** – March 2021.

**Contract expiration** - March 2024.

**Is this contract annually renewed?** – No.

**Do you currently have plans to replace this system?** – No.

**Procurement framework** - OJEU procurement.

**Other systems it integrates with?** – WPAS.

**Total value of contract (£)** – £3.4m net for package of software and scanning. If inquiry is specific to software, that cost was £703k net.

## **System type – Scheduling**

*System definitions: Scheduling - Enterprise level systems that are designed to effectively and efficiently allocate resources (staff, equipment, treatment and even data) to patients at the necessary time and place. Systems in this area range from appointment booking, typically for clinic slots, through to far more sophisticated SAP-style resource allocation and scheduling systems.*

**Supplier name** – Not applicable for health board

**System name** –

**Date installed** - N/A.

**Contract expiration** - N/A.

**Is this contract annually renewed?** - Yes/No - N/A.

**Do you currently have plans to replace this system?** - Yes/No - N/A.

**Procurement framework** - N/A.

**Other systems it integrates with?** – N/A.

**Total value of contract (£)** – N/A.