

Freedom of Information Request: Our Reference CTMUHB_368_22

You asked:

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- **Support and Maintenance- e.g. switches, router, software etc**
- **Managed- If this includes services than just LAN.**

1. Contract Type: Managed or Maintenance

Maintenance.

2. Existing Supplier: Who is the current supplier?

CAE Limited.

3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.

£57,000.

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

17,500.

5. Number of Sites: The number of sites, where equipment is supported by each contract.

47.

6. Hardware Brand: What is the hardware brand of the LAN equipment?

Cisco.

7. Contract Description: Please provide me with a brief description of the overall contract.

24x7x365 support hardware and OS.

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

12 months.

9. Contract Expiry Date: When does the contract expire?

September 2023.

10. Contract Review Date: When will the organisation be planning to review the contract?

September 2023.

11. Responsible Officer: Contact details including name, job title, contact number and email address?

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Personal Information is held by Data Controllers on the basis of the exercise of functions identified in the formal notification to the Information Commissioner. Any processing of that personal information outside of those functions may be unlawful. Furthermore the General Data Protection regulation and Data Protection Act 2018 makes provision for a data subject to exercise a right to prevent processing in particular circumstances. The data subject shall have the right to object, on grounds relating to his or her particular situation, at any time to processing of personal data concerning him or her which is based on point (e) or (f) of Article 6(1), including profiling based on those provisions where personal data are processed for direct marketing purposes.

We can confirm that the individual captured by this request have stated that they do not wish their personal data to be used for direct marketing purposes.

If the LAN maintenance is included in-house please include the following information:

- 1. Hardware Brand: What is the hardware brand of the LAN equipment?**
- 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.**
- 4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?**

N/A.

If the contract is managed by a 3rd party e.g. Can you please provide me with

- 1. Existing Supplier: Who is the current supplier?**
- 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.**
- 4. Contract Type: Managed, Maintenance, Installation, Software**
- 5. Hardware Brand: What is the hardware brand of the LAN equipment?**
- 6. Contract Description: Please provide me with a brief description of the overall contract.**
- 7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.**
- 8. Contract Expiry Date: When does the contract expire?**
- 9. Contract Review Date: When will the organisation be planning to review the contract?**
- 10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?**

N/A.