

Freedom of Information Request: Our Reference CTMUHB_346_22

You asked:

Connectivity and Network Services

1. Who provides your WAN and internet connectivity and the annual spend on each

- a. WAN connectivity is provided by BT PSBA and the annual spend is £120,000.
- b. Internet Connectivity (patient/public Wi-Fi) is provided by BT and the annual spend is £16,980.

2. Who provides your SIP trunks and what is the annual spend

SIP Trunks are provided by Maintel and the annual spend is £18,192.

3. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend

Our WAN services are point to cloud (PSBA MPLS service, provided by BT on behalf of Welsh Government) and the cost is above at 1a.

4. Who provides your LAN infrastructure and what is your annual spend

We provide our own LAN infrastructure and the spend is dependant on appliances needing replacement or becoming end of life, end of support.

5. Who provides your WIFI infrastructure and what is your annual spend

We provide our own Wi-Fi infrastructure and the spend is dependent on appliances needing replacement or becoming end of life, end of support.

6. Please confirm the manufacturer(s) of your wired network core and edge switching?

Cisco is our preferred supplier.

7. When was your core network installed?

We have multiple cores at multiple locations, installed over a number of years. Most recent was installed in 2018.

8. Has it been updated subsequently?

Ongoing maintenance and updates take place.

9. Who maintains your core network?

Infrastructure support is provided by CAE.

10. When is the contract renewal date?

September 2023.

11. Please confirm value of the initial project?

It is unclear what project this question refers to.

12. Please confirm the value of annual support/maintenance services (in £)?

LAN contract c£73k per annum.