

## **Freedom of Information Request: Our Reference CTMUHB\_388\_22**

### **You asked:**

Wales Safeguarding Procedures build on the Social Services and wellbeing (Wales) Act 2014. The Act requires that individuals are confident to carry out their role in Safeguarding.

Could you tell me how staff working on adult wards are trained in relation to the Act?

Is the training face to face or online learning?

Please provide me with copies of the training materials.

### **Our response:**

NHS staff are trained in line with the Social Services and Wellbeing Act and RCN Intercollegiate document. Within CTMUHB all qualified Nurses undertake Safeguarding Level 3 Training as a mandatory requirement every three years. This package covers a range of safeguarding and public protection concerns, that is aimed to promote confidence in the recognition, response and management of safeguarding adults at risk. Included within this training is management of part 5 professional concerns. The package is reviewed regularly by the Corporate Safeguarding Team to ensure that learning from Adult Practice Reviews and Health Board investigations are incorporated into the practice and that it contains the same content as the Local Authorities level 3 package of training. This ensures that consistent messages and responses are provided regardless whether staff access Health Board or Local Authority training.

A precursor to level 3 training is online level 1 and 2 training, in addition group 2 Ask and Act Training. All Health Board staff must complete level 1 online training and those with patient contact level 2.

All Health Care support workers (HCSW) have to complete online level 2 training. In addition to this the Corporate Safeguarding Team, provide bespoke face to face training at the induction of new HCSW.

Level 3 training has been delivered through a virtual platform over the duration of the past year, however from January 2023 will resume face to face.

The content of the Safeguarding courses is not owned by CTMUHB but by NHS Wales. As with all NHS Wales courses, they are covered by Copyright and are not in the public domain. Therefore only accessible by Public Sector Wales. The Electronic Staff Record (ESR) site is not openly accessible by the public and there is a rigorous system in place to allow access to the platform.

With regards to the Safeguarding modules we can confirm that we align to the Core Skills Training Framework.

[NHS Wales Shared Services Partnership](#) (NWSSP) manage the e-learning platforms and course development for NHS Wales. Therefore, if you require further information or have any queries, please contact [NWSSP](#) directly.