

Freedom of Information Request: Our Reference CTMUHB_382_22

You asked:

I am writing to request information via the Freedom of Information Act.

Please can you supply me with all risk register items surrounding Child and Adolescent Mental Health Services (CAMHS) that could pertain to Swansea residents?

For the sake of clarity, this the risk register is usually held on the 'DATIX' system.

I am aware that CAMHS is commissioned from Cwm Taf by Swansea Bay and I will be submitting a similar request to them.

Our response:

The following risks are currently open on the Cwm Taf Morgannwg University Health Board risk register in relation to the Swansea Bay CAMHS service

Specialty	Location (exact)	Risk Domain	Title	Description	Controls in place	Rating (current)	Rating (Target)	Action opened	Action review date
CAMHS - Swansea Bay		Safety & Well-being - Patients / Staff / Public	Waiting times and performance	IF: The CAMHS service does not have capacity to achieve the WG assessment target (80% of assessments to commence within 28 days of referral) and to follow up patients in a timely way, due to demand exceeding capacity THEN: Patients will wait excessive periods to reach a diagnosis, receive therapeutic input and medication which impact on patient outcomes, crisis presentations and may impact inpatient services due to admissions RESULTING IN: Delays in appropriate treatments being commenced, delays in accessing support e.g diagnosis, poor outcomes	Demand and capacity modelling to identify the capacity required and review of job plans of staff Use of agency staff and additional clinics whilst progressing recruitment Ongoing regular monitoring of the waiting lists and review of capacity and demand Implementation of Kooth to support young people whilst waiting and working with voluntary sector organisations to provide support to young people Implementation of consultant connect to support referrers Ongoing monitoring in place and a specific action plan devised around SB CAMHS Performance. Implementation of different ways of working for example use of groups	9	9	13/07/2021	25/11/2022
CAMHS - Swansea Bay		Safety & Well-being - Patients / Staff / Public	Admin staffs ability to cover full function of roles and maintain operational standards	If: The Health Board fails to recruit permanent admin staff into all vacant posts. Then: The Health Board's ability to provide high quality operational standards may be reduced. Resulting In: Reliance on agency staff, additional workload on existing admin staff, possible sickness absence, complaints, delays for patients, failure to communicate treatment information, loss of performance data.	Additional agency staff covering some of the existing vacancies. Locality Manager covering some of the administration functions and support provided around processes. Additional support provided by locality manager Recruitment underway to the current vacancies - 12 wte out of 15.6 wte in post with further 1wte due to start in November and interviews for remaining posts planned in October and November	9	4	01/02/2022	04/11/2022