

## **Freedom of Information Request: Our Reference CTMUHB\_420\_22**

### **You asked:**

Could you please help me with the below information.

### **Sourced Staffing Arrangements**

**1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place.**

Neutral vend

**1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.**

Retinue -

- Medical Locums
- Health and Science Locums
- Allied Health Professionals
- Advanced Practitioners

**1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?**

Retinue bridge software is provided as part of the agreement. Retinue also subcontract with Patchwork for a Medical Bank solution as part of this arrangement.

**1d. Please provide the contract start and end date for the supplier.**

1<sup>st</sup> September 2022 – 31<sup>st</sup> August 2023 with the option to extend until March 2024

### **Direct Engagement**

**2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution?**

Yes – Direct Engagement is included as part of the Retinue agreement.

**2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier?**

Retinue.

**2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable.**

Medical Locums

Health and Science Locums

Allied Health Professionals  
Advanced Practitioners

**2d. Please provide the contract start and end date for the DE supplier.**

1<sup>st</sup> September 2022 – 31<sup>st</sup> August 2023 with the option to extend until March 2024

**2e. How much did the organisation pay the supplier in 21/22 (April 2021 to March 2022) for the provision of the direct engagement service?**

We are unable to differentiate between Direct and non Direct engagement. The total engagement payment to Retinue for 2021-22 was £546,261.

**Bank Management**

**3a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements. If more than one supplier is used, please name all suppliers.**

Patchwork (via Retinue)– Medical Bank  
Allocate – Agenda for change

**3b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical**

Patchwork –  
Medical Locums  
Health and Science Locums  
Allied Health Professionals  
Advanced Practitioners

Allocate – Agenda for change

**3c. Please provide the contract start and end date for each bank supplier.**

Retinue - 1<sup>st</sup> September 2022 – 31<sup>st</sup> August 2023 with the option to extend until March 2024

Allocate via Softcat – 31<sup>st</sup> December 2020 – 30<sup>th</sup> November 2025

**3d. How much did the organisation pay the supplier(s) in 21/22 for the provision of the bank service?**

£58,859 + VAT