

Freedom of Information Request: Our Reference CTMUHB_201_22

You asked:

Can you please forward responses to the questions below regarding your Health Board's BI & Data Warehousing, E-rostering (staffing), Order Communications, Pathology, Pharmacy, and Scheduling systems?

Please enter 'No System Installed' under supplier name if your Health Board does not use the system:

1. System type – BI & Data Warehousing

System definition: BI & Data Warehousing – integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database

- **Supplier name** – CTMUHB - Internally developed.
- **System name** - MS SQL Server
- **Date installed** - 2011
- **Contract expiration** – N/A
- **Is this contract annually renewed?** – N/A
- **Do you currently have plans to replace this system?** - No
- **Procurement framework** – N/A
- **Other systems it integrates with?** – Pathology, Radiology, Endoscopy and all National systems
- **Total value of contract (£)** – N/A

2. System type – E-Rostering (staffing)

System definition: E-rostering (staffing) - An electronic staff management tool that enables health boards to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.

- **Supplier name**
- **System name** -
- **Date installed** -
- **Contract expiration** -
- **Is this contract annually renewed?** - Yes/No

- **Do you currently have plans to replace this system? - Yes/No**
- **Procurement framework -**
- **Other systems it integrates with? –**
- **Total value of contract (£) –**

Notes - e.g. we are currently out to tender

Under section 21 of the Act, Cwm Taf Morgannwg University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you. We have answered previous requests in relation to the information you require, and these responses are published via our disclosure log [Disclosure Log](#) on the [Cwm Taf University Health Board](#) web site.

- [CTMUHB 228 21](#)
- [CTMUHB 255 21](#)

3. System type – Order Communications

System definition: Order Communications - Diagnostic tests are electronically ordered and communicated, rather than being ordered on paper

- **Supplier name** - National Solution [Welsh Clinical Portal](#) - WCP
- **System name** – WCP
- **Date installed** - 2004
- **Contract expiration** – N/A
- **Is this contract annually renewed?** - No
- **Do you currently have plans to replace this system?** - No
- **Procurement framework** – N/A
- **Other systems it integrates with?** – Radiology, Endoscopy and National systems
- **Total value of contract (£)** – Digital Health and Care Wales (DHCW) manage this system for Health Boards in Wales. If you require further information please contact DHCW directly via the following link [Freedom of information - Digital Health and Care Wales \(nhs.wales\)](#)

4. System type – Pathology

System definition: Pathology testing is managed electronically.

- **Supplier name** - ISC Intersystems pathology
- **System name** – Trak care lab
- **Date installed** - 2011
- **Contract expiration** - 2025
- **Is this contract annually renewed?** - No
- **Do you currently have plans to replace this system?** - Yes
- **Procurement framework** – Competitive Tender
- **Other systems it integrates with?** – All National systems
- **Total value of contract (£)** – We can confirm that the Health Board holds information relating to the requested contract value. However, we would like to advise you that the information you requested is being withheld under the Freedom of Information Act 2000. The exemption which the Health Board has applied to this information is: Section (43)(2) of the Freedom of Information Act.

The Health Board considers the information to be of a commercially sensitive nature and that the release of this information would or would be likely to prejudice the commercial interests of any parties concerned.

The University Health Board accepts that there is a public interest in ensuring openness and transparency however, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Boards ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money.

5. System type – Pharmacy

System definition: Pharmacy orders and stock control is managed electronically.

- **Supplier name** – System C
- **System name** - Wellsky
- **Date installed** - 2021

- **Contract expiration** – 7 years
- **Is this contract annually renewed?** - No
- **Do you currently have plans to replace this system?** - No
- **Procurement framework** - Competitive Tender
- **Other systems it integrates with?** – All National systems
- **Total value of contract (£)** – Please see response to question 4 above, in relation to contract value.