

Freedom of Information Request: Our Reference CTMUHB_119_22

You asked:

Please may I ask for your kind assistance, to identify the following information about your current medical bank SaaS software supplier:

1. Who supplies Cwm Taf with medical bank SaaS software currently?

Retinue Solutions Ltd.

2. How many years is the SaaS contract for?

1st April 2021 – 31st March 2022.

3. How many doctor licences is the contract for?

Unlimited.

4. When is your current contract due for renewal?

31st March 2022 – however we are in the process of getting an extension approved for this until the 31st August 2022 to align with the renewal of the All Wales contract.

5. How much does the current SaaS contract cost, per annum?

Due to the nature of this service, we only incur charges as and when we use the service.

6. In addition, we would like to please be considered as an alternative supplier of medical bank software for Cwm Taf Morgannwg University Health Board; would it be possible to please arrange a discovery session with the Health Board?

The contract will not be up for renewal until August 2022 – at which point it will be replaced by an All Wales agreement. The All Wales agreement will be open to all providers to submit a bid. This opportunity will be advertised on Find a Tender service so any potential providers will be able to access the opportunity.

If further information is required on the All Wales agreement, please contact [NHS Wales Shared Services Partnership](#) (NWSSP) whom provides procurement services for all Wales NHS Health Boards. They can be contacted at the following address: shared.services@wales.nhs.uk