

## **Freedom of Information Request: Our Reference CTMUHB\_273\_22**

### **You asked:**

I am seeking information about your health board's network of providers. To better understand your health and social care providers' digital capabilities, infrastructure, and readiness, I'm seeking yes/no answers to the following questions:

#### **Provider Digital Capabilities**

- 1. Are your network's providers using digital capabilities to perform key tasks like patient documentation, referral to treatment, medicines prescribing, staff rostering, and communication with GPs?**

Yes.

- a. Are there key tasks which your providers still do manually which could benefit from digitisation?**

Yes.

- 2. Are your providers able to easily access GP and Social Care information via digital platforms?**

No.

#### **Provider Digital Infrastructure**

- 1. Do your network's providers have the underlying infrastructure in place to support these digital capabilities?**

No.

- 2. Have you and your providers' digital capabilities reached a state of operational maturity?**

No.

#### **Provider Digital Readiness**

- 1. Do your strategic plans prioritise the optimisation of digital capabilities?**

No.

- 2. Do you and your providers have robust controls in place to mitigate cyber risk and protect patient confidentiality?**

Yes.