

Freedom of Information Request: Our Reference CTMUHB_266_22

You asked:

I am seeking to better understand how Wales's Health Boards are using healthcare data to improve, integrate, and transform health and community care across their regions. Therefore, I am inquiring about your Health Board's relevant key roles and strategies.

Regarding Key Roles: do you employ the following roles within your Health Board?

- Chief System Integration Officer/Chief Integration Officer (or Director),
- Director of Digital Products & Improvement Analytics (or Deputy/Associate),
- Director of Partnerships & Digital Lead (or Deputy/Associate),
- Head of Digital Solutions and Adoption (or Director),
- Head of Digital Innovation (or Director),
- Director of Digital Transformation (or Deputy/Associate),
- Director for System Strategy (or Deputy/Associate),
- Director of Integration (or Deputy/Associate),
- Director of System Partnerships (or Deputy/Associate)

If no roles match verbatim, are there similar management-level roles regarding digital strategy to drive improvement, integration, and transformation?

Regarding specific strategies: can you please answer the following?

- Do you have specific plans for integrating data between primary, community and secondary care?
- Do you have a baseline mapping of your system digital infrastructure in place?
- Do you have a public facing digital strategy?
- Do you use 'Patients know best' or other similar system?

Our response:

The Health Board appointed its first Executive lead and Director of Digital at the end of 2021. Prior to this the ICT team was led by a Chief Information Officer and an Assistant Director for ICT. In addition to this, the Health Board has a Chief Clinical Information Officer and a Lead nurse with responsibility for Digital Projects.

As part of the introduction of the Director of Digital, new roles and functions will be developed that will consider a number of the roles identified.

At present, there is no digital transformation function. Today the Health Board is currently organised as a more traditional IT department.

It is hoped that the new structure will complete its design and start implementation in the Autumn of 2022.

In terms of strategies, these are evolving in tandem to the structural redesign and aligned to a new Digital Strategy for Wales and a new clinical strategy for the Health Board.