

## Freedom of Information Request: Our Reference CTMUHB\_248\_22

### You asked:

**1. What did the Health Board spend on non-medical non-clinical (NMNC) agency workers during the period between 1<sup>st</sup> April 2021 and 31<sup>st</sup> March 2022 (please include all cost elements that fall within scope of NHS Improvement and NHS England Agency Rules, June 2019, defined as "Price")?**

	2021-22
	£'000
Administrative, Clerical & Board Members	2,687
Medical & Dental	14,252
Nursing & Midwifery Registered	21,843
Prof Scientific & Technical	30
Additional Clinical Services	3,791
Allied Health Professionals	1,991
Healthcare Scientists	1,247
Estates & Ancillary	2,173
Students	0

NHS Wales records agency expenditure against the staff groups, all groups are shown above.

**2. What proportion of this spend was on agency workers in Estates (i.e., managing and maintaining NHS properties, buildings, grounds, repairs and maintenance, renovations etc.), and please indicate what proportion of this spend is Band 5 and above, and what proportion is Band 4 and below. Where agency staff are categorised into subdivisions outside of "Estates", for example "Facilities", please also include any spend pertaining to workers broadly classed under the general term "Facilities Management", for example gardening, environmental etc... Please exclude Porters, Cleaners, Catering, Security, Car Parking, Reception, Switchboard, Helpdesk, IT, Medical Engineering, Corporate Functions, Legal and all Admin & Clerical when answering this section. Please feel free to further break down by specific job role if information is readily available.**

Please see response to question 1. The detail requested is not available.

**3. Does the Health Board access NMNC agency workers via a Managed Service Provider or are agencies engaged directly, for example via an approved PSL or a Framework?**

Framework.

**4. If a Managed Service is in place for NMNC, please disclose the name of the Managed Service business and indicate whether they operate the solution as a Master Vendor (i.e., they themselves are an agency, both supplying agency workers directly from their own candidate pool and**

**managing the agency supply chain), or a Neutral Vendor (i.e. removed from the supply chain, providing demand management services but not direct fill).**

N/A.

**5. When does the incumbent managed service contract for NMNC expire?**

N/A.

**6. Does the Health Board foresee any planned procurement exercise in the next 12 months to appoint a managed service provider for NMNC agency management?**

There are no plans at this time.

**7. Does the Health Board utilise any software to manage NMNC agency bookings, if so please disclose which platform is utilised and the contract start and expiry dates (MM/YY)**

No.

**8. Does the Health Board operate a wholly owned subsidiary providing Facilities Management services to the Health Boards estates? If so, please answer questions 1-7 for both the Health Board itself, and the wholly owned subsidiary, indicating where applicable the numbers (spend, dates etc.) associated with each.**

N/A.