

Freedom of Information Request: Our Reference CTMUHB_36_22

You asked:

1. For the Year 2021-2022 what is your total revenue spend on IT:
How was this split by the following categories (%)?
 - Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)
 - People (all staff costs)
 - IT Infrastructure (networks, desktops, laptops, etc)
 - Non-Clinical Systems (HR, Finance, governance, expenses, etc)
 - Other digital health spending (including "new technologies", video consultations, any AI, etc)

We do not hold the data in the format requested. However, for questions 1&2, please see below the information we are able to provide:-

IT Revenue Spend (not including any income)					
Question	Year	Pay	Non-Pay	Total	Notes
1	2021/2022	2,718,864	6,942,826	9,661,690	Up to M09
2	2020/2021	3,437,044	8,989,788	12,426,832	

2. For the Year 2020-2021 what was your total revenue spend on IT
How was this split by the following categories (%)?
 - Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)
 - People (all staff costs)
 - IT Infrastructure (networks, desktops, laptops, etc)
 - Non-Clinical Systems (HR, Finance, governance, expenses, etc)
 - Other digital health spending (including "new technologies", video consultations, any AI, etc)

Please see response to question 1.

3. If you know what your IT revenue budget will be for 2022-2023, what is this?

IT Revenue Budget (not including any income/CRES)					
Question	Year	Pay	Non-Pay	Total	Notes
3	2022/2023	2,989,151	6,924,192	9,913,343	

4. What is the total IT budget as a % of your total trust spend for 2021-2022

Total IT Revenue Budget					
Question	Year	Total IT Budget	Total UHB Budget	%age	Notes
4	2021/2022	10,264,102	1,258,312,699	0.816%	Total UHB Budget does not include any allocations

5. What is your total capital spend on IT for 2021-2022

£5.775m.

6. What is the total IT budget as a % of your total capital spend for 2021-2022.

IT capital budget is 7.12% of the total capital spend.

7. In terms of Patient Facing Services, do you have/offer any of the following:

- **Video Consultations?** - Yes
- **Online Consultations?** - No
- **Online Appointment Booking for Patients (outside eRS)?** - No
- **Personal Health Record/Person Held Record (PHR)?** - Only paper in maternity.

8. Who is the supplier of your Patient Facing Services? If more than one supplier, please state which of the 4 areas above each supplier covers.

Attend anywhere.

9. How much did you spend on these patient facing services in 2020-2021?

Attend Anywhere is part of the NHS Wales video consultation service, and forms part of the national outpatient strategy for Wales.

Digital Health and Care Wales (DHCW) manage this system for Health Boards in Wales. If you require further information please contact DHCW directly via the following link [Freedom of information - Digital Health and Care Wales \(nhs.wales\)](#)

10. What percentage of total outpatient appointments were delivered using Video Consultations?

Please see response to question 9.