

Freedom of Information Request: Our Reference CTMUHB_499_22

You asked:

Please could you provide me with the following information for your area:

1. The proportion of referrals to the mental health service deemed inappropriate or rejected in the 2019/2020 financial year and the 2020/2021 financial year
2. The reasons for referrals to the mental health services being rejected in these years
3. The median and maximum waiting times between initial assessment and the start of treatment in these years

Our response:

Please see provided below information relating to the Cwm Taf Morgannwg CAMHS only.

1. In regards to the proportion of referrals to CAMHS for 2019/2020 - 19% were deemed inappropriate, this equated to 688 out of 3565 referrals. For 2020/2021 - 35% of referrals were deemed inappropriate, equating to 1473 out of 4258 referrals.
2. The reasons for referrals being rejected in these years are - missing information or incomplete referrals; referrals re-directed to other services and referrals signposted to third sector organisations.
3. The median waiting time between initial assessment and the start of treatment during 2019/2020 was 5 weeks. The maximum waiting time was 61 weeks. The median waiting time between initial assessment and the start of treatment during 2020/2021 was 7 weeks. The maximum waiting time was 59 weeks.