

## Freedom of Information Request: Our Reference CTMUHB\_382\_21

### You asked:

1. Does your organisation use a Business Intelligence (BI) solution\*? If yes, please mark an x in the table below against the BI tool/tools the organisation uses

| BI Tools                   | Please Mark an 'x' |
|----------------------------|--------------------|
| Actuate                    |                    |
| Alteryx                    |                    |
| Birst                      |                    |
| Bitam                      |                    |
| Board International        |                    |
| GoodData                   |                    |
| IBM                        |                    |
| Infor                      |                    |
| Information Builders       |                    |
| Jaspersoft                 |                    |
| Logi Analytics             |                    |
| Looker                     |                    |
| Microsoft Power BI         | X                  |
| MicroStrategy              |                    |
| Oracle                     |                    |
| Panorama Software          |                    |
| Pentaho                    |                    |
| Prognoz                    |                    |
| Pyramid Analytics          |                    |
| Qlik                       | X                  |
| Salient Management Company |                    |
| SAP                        |                    |
| SAS                        |                    |
| Splash BI                  |                    |
| Tableau                    |                    |
| Targit                     |                    |
| Tibco Software             |                    |
| Yellowfin                  |                    |
| Other                      |                    |

2. What was the annual cost of the BI solution for 20/21 (April 2020- March 2021)?

The annual contract value for our BI software is £47,036 (excluding VAT).

3. How many users in the organisation use the BI Tool?

There are 2302 current users of various applications hosted with the BI Tools.

4. Does the organisation have a dedicated in-house BI/informatics team? If yes, how many FTEs are in the BI/informatics team?

Yes – the Informatics Team has 10 FTEs, 4 of whom are in the BI team.

5. Which department do the BI/informatics team report into in the organisation?

The Informatics department.

**6. Could you please provide the name and job title of the person who leads the BI/informatics team?**

Robert Jones – Head of Information

**7. Does the organisation use a benchmarking tool\*\*? If yes, please mark an x in the table below against the benchmarking tool/tools the organisation uses**

| Benchmarking Tools         | Please Mark an 'x' |
|----------------------------|--------------------|
| Actuate                    |                    |
| Alteryx                    |                    |
| Birst                      |                    |
| Bitam                      |                    |
| Board International        |                    |
| GoodData                   |                    |
| IBM                        |                    |
| Infor                      |                    |
| Information Builders       |                    |
| Jaspersoft                 |                    |
| Logi Analytics             |                    |
| Looker                     |                    |
| Microsoft Power BI         |                    |
| MicroStrategy              |                    |
| Oracle                     |                    |
| Panorama Software          |                    |
| Pentaho                    |                    |
| Prognoz                    |                    |
| Pyramid Analytics          |                    |
| Qlik                       |                    |
| Salient Management Company |                    |
| SAP                        |                    |
| SAS                        |                    |
| Splash BI                  |                    |
| Tableau                    |                    |
| Targit                     |                    |
| Tibco Software             |                    |
| Yellowfin                  |                    |
| Other                      | X                  |

**8. What was the annual cost of the benchmarking tool for 20/21 (April 2020- March 2021)?**

Annual value £41875 + vat.

**9. Does the organisation subscribe to any benchmarking services? e.g Dr Foster**

Yes.

**10. Which departments / specialties are the biggest users of a) BI tools and b) benchmarking tools in the organisation? e.g Finance, HR**

Information, Performance, Planning, Specialty directorates.

**11. Does your organisation have a data warehouse\*\*\*? If yes, please state if the data warehouse is on premise or in- cloud?**

Yes – on premise.

**12. Does the organisation use any other third-party systems to provide managed reporting? If yes, please state the name/names of the other third-party system/systems used? e.g Beautiful Information, Public View**

No.

*\*A **Business Intelligence tool** is a type of application designed to retrieve, analyse, transform, and report data for business intelligence normally in the form of interactive dashboards*

*\*\*A **Benchmarking tool** is used to compare the performance of the business processes and products with the best performances of other companies inside and outside the industry.*

*\*\*\*A **data warehouse** is a type of data management system/central repository of information that is designed to enable and support BI activities, especially analytics.*