

Freedom of Information Request: Our Reference CTMUHB_433_21

You asked:

I am writing to you under the Freedom of Information Act 2000 to request the following information from the Paediatric Diabetes department within your NHS Hospital Trust in relation to various clinical and supportive staff groups and their impact on Paediatric Diabetes patients and their HbA1C compliance.

For audit year 2019/2020 would you please be able to advise:

1. Number of Whole Time Equivalent (WTE) Paediatric Diabetes consultant posts in place for your Paediatric Diabetes service.

During the audit period, there were 4 consultants across the Health Board with a total of 0.8 WTE hours dedicated to diabetes.

2. Number of WTE nursing posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

During the audit period, there were four Paediatric Diabetes Specialist Nurses, 2.0 WTE band 7, 2.0 WTE band 6. Also during the audit period, a Service Led Agreement with Swansea Bay University Health Board (UHB) provided an additional 0.05 WTE band 7.

3. Number of WTE HCA posts currently in place specifically for your Paediatric Diabetes service.

Nil.

4. Number of WTE Psychologist posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

During the audit period, 0.2 WTE Psychologist band 8b was provided via a Service Led Agreement with Swansea Bay UHB.

5. Number of WTE Dietician posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

During the audit period, there were two Paediatric Diabetes Dietitians, 1.0 WTE band 7, 0.5 WTE band 6.

6. Number of WTE Social Worker posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

Nil.

7. Number of WTE Family Support Worker posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

Nil.

8. Any other staffing roles within your Paediatric Diabetes service? What are they? What are the whole time equivalents? And what benefits do you feel they provide to the patients?

Nil.

9. Does your Paediatric service use Dendrite or Twinkle software, or both, to capture patient data?

Twinkle software is used throughout the Paediatric Diabetes Service in Cwm Taf Morgannwg University Health Board.

10. What methods of accessibility do you have for patients whose first language is not English or Welsh?

Health Board approved interpreters are used to communicate with children, young people and their families. Written information is accessed via charities such as Diabetes UK, JDRF. As a Health Board, we subscribe to DigiBete, which is available in a number of languages this provides written and visual information and advice for families. Diabetes technology companies will also provide written information in a number of languages.