

Freedom of Information Request: Our Reference CTMUHB_120_21

You asked:

Please may you provide me with:

1. Do you have any video conferencing hardware? If so what manufacturer and model?
2. Is there a support contract in place for this equipment? Yes.
3. How many systems / meeting room systems do you have? Across how many sites?
4. What video conferencing platforms do you use with this video conferencing hardware?
5. What solutions are being used for Video Consultations at present? When is the next review of this contract?
6. Do you use a video conferencing platform for interoperability (i.e.. Teams to Zoom, Zoom to Webex etc)?
7. Does the organisation use Microsoft Teams for video conferencing? Has it's usage overtaken any previous video conferencing tool in place before Microsoft Teams' implementation?
8. Who is in charge of the Video Conferencing Estate / Equipment? What is their email address?

Our response:

1. Polycom, Lenovo and Dell.
2. Yes.
3. Approx. 50 implementations across approx. 10 sites.
4. Teams and Polycom.
5. Teams (part of the national Microsoft agreement) and Attend Anywhere (national contract and will be reviewed by Welsh Government.)
6. Pexip.
7. Yes, replaced Skype.
8. Cwm Taf Morgannwg ICT Department.