Freedom of Information Request: Our Reference CTMUHB_29_21

You asked:

I would like to make a further freedom of information request in connection with your last reply to me in all of the 1139 complaints received by Cwm Taf ranging from 2009 to 2017 where name withheld head of nursing is recorded has the investigating officer could you tell me of all those cases how many of those cases were regarding complaints concerning maternity?

Our response:

Of the 1139, where the named Head of Nursing was recorded as the Investigating Officer, less than 5 cases related to Maternity services.

The exact figures have been withheld due to the low numbers involved.

Where numbers are low we have considered that there is the potential for the individuals to be identified from the information provided, when considered with other information that may also be in the public domain. Also, responses under the Freedom of Information Act are made available to the public at large. The data is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.