

Freedom of Information Request: Our Reference CTMUHB_341_21

You asked:

I write regarding a Freedom of Information request about GP surgeries and would be grateful if you could provide me with the following information.

1. How many registered GP practices are there in your Local Health Board area, in August 2021?

Cwm Taf Morgannwg University Health Board (CTMUHB) has 49 practices.

2. Of these practices, how many are fully open for face-to-face appointments, in August 2021?

Of the 49 practices in CTMUHB all are open for face to face appointments and follow Welsh Government advice to offer effective triage systems.

3. Of these practices, how many are still running online and telephone appointments?

Of the 49 practices in CTMUHB all are running a combination of online and telephone or telephone appointments

4. If possible, of these practices, how many are using telephone triage to assess patients before making an appointment?

Of the 49 practices in CTMUHB all are using telephone triage, as per Welsh Government advice.

5. If possible, the average time patients are waiting for a face-to-face appointment with their GP in August 2021?

The Health Board does not hold this information.