

Freedom of Information Request: Our Reference CTMUHB_305_20

You asked:

Under the Freedom of Information Act, could you please kindly answer the questions below.

Telephony System

- 1. What is your current telephony system?**
- 2. How many users of the telephony system?**
- 3. When is the contract up for renewal?**
- 4. Are you considering or interested in Microsoft Teams Voice (Direct Routing)?**
- 5. The name (separately) and email address of the primary contact for this contract?**
- 6. Current annual spend?**

Under Section 21 of the Act, Cwm Taf Morgannwg University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested is available within the [Disclosure Log](#) on the Cwm Taf Morgannwg University Health Board [web site](#). For ease of access I have attached a link directly to the information below:

- Ref: [CTMUHB_202_20](#)

Mobile phone contracts

- 1. Who is your current mobile phone provider?**

Vodafone and EE for voice – Mobius for Data Sims

- 2. How many mobile connections?**

1635x Vodafone, x353 Mobius, x20 EE (Voice).

- 3. When is the contract up for renewal?**

Vodafone and EE – Currently out of contract, Mobius – Dec 2021.

- 4. How long do you contract for (24 or 36 months)?**

36 Months.

- 5. The name (separately) and email address of the primary contact for this contract?**

To be assigned on renewal of the above contracts.

- 6. Current annual spend?**

Approximately £21,000 inc vat has been spent in the last financial year on hardware only. Total spend on voice mobile connections this financial year is £48,600 inc vat.

Crown Commercial Services frameworks

1. Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) If not, how do you procure mobiles and telecommunication services/solutions?

CTMUHB have previously used CCS RM1045 to procure mobiles and telecommunication services/solutions. As a new framework, the Health Board has not yet used RM3808 as a means of procuring such solutions.