

Freedom of Information Request: Our Reference CTMUHB_383_20

You asked:

Could you please provide the total incidents reported using the Datix system during the last 1.5 years from January 2019 to June 2020 kindly at Bridgend Eye Unit?

Could you classify them into categories like:-

- Clinical Issues – Medication, poor care, infection issues, delays in treatment, unexpected outcomes-Loss of sight, Harm caused to patients caused, etc.
- Environment Issues – Accidents,
- violence and aggression,
- Staff ill health directly related to their work.

Our response:

I can confirm that the Health Board does hold this information. However, to release the specific information in the way that you have requested would mean disclosure of low numbers.

Where numbers are low we have considered that there is the potential for the individuals to be identified from the information provided, when considered with other information that may also be in the public domain.

In our view disclosure of these low figures would breach the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

However, in order to fulfil our obligation under Section 16 of the Act to provide advice and assistance, I can confirm that less than 5 incidents were reported using the Datix system during the last 1.5 years from January 2019 to June 2020 at Bridgend Eye Unit