

Freedom of Information Request: Our Reference CTMUHB_357_20

You asked:

This request is in relation to Community Health and Mental Health systems. I am trying to ascertain whether you are currently or are planning to go live with the WCCIS system.

1. What is your current live social care case management system in operation in:

a) Children's Social care and Social Care Finance

Children's Social Care and Social Care Finance would not be something Cwm Taf University Health Board could answer you would need to make this enquiry to our respective Local Authorities.

Therefore, you may wish to redirect your request to the County Borough Councils, who may be able to assist you with this element of your request. The relevant email addresses are provided below:

Rhondda Cynon Taf County Borough Council -

freedomofinformation@rhondda-cynon-taff.gov.uk

Merthyr Tydfil Borough Council - FOI@merthyr.gov.uk

Bridgend County Borough Council - foi@bridgend.gov.uk

b) Adult Social Care and Social Care Finance

Please see response to question 1a.

c) Health and health finance (For your Health board)

In Mental Health Services a number of community teams use WCCIS and as the priority are for WCCIS the intention is to fully roll out the system when the full functionality has been finalised and tested. Areas of mental health services not yet using WCCIS either use a system called FACE or still operate with paper records.

The second priority area for WCCIS is community services. Currently these services are in the main using paper records.

2. When did these social care systems go live?

WCCIS 2018 in mental health and FACE over 12 years ago.

3. Are any new systems being implemented to replace these?

WCCIS will be rolled out in Mental Health and Community Services.

4. If so when did the implementations start and when is the planned go-live?

A clear full go live date is yet to be agreed.