

You asked:

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

Cwm Taf Morgannwg UHB has a Neutral Vendor arrangement in place.

1b. What is the name of the MV/NV provider?

The Neutral Vendor is Retinue Health Solutions.

1c. Please provide the contract start and end date for this provider

The contract start date was November 2018, with a current end date of March 2021.

Temporary Staffing Spend

2. How much did the organisation spend on agency (non-contract) staff and internal bank staff for the financial year 19/20 (April 2019 - March 2020). Please fill in the table to represent the agency and bank spend for the below staffing groups-

Staffing Groups*	Agency (non-contract) Spend 19/20 £k	Internal Bank Spend 19/20 £k
Ambulance staff	NA	NA
Administration and Estates	2,068	11
Medical and Dental	19,135	NA
Nursing and Healthcare Assistants	17,581	643
Healthcare Science	657	NA
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's	1,536	NA

**Clarification of each staffing group and the roles included in these groups (defined by NHS Digital) can be found in the table on the next page.*

Direct Engagement/Outsource Employment Solution

3a. Does the organisation use a third party to provide a Direct Engagement (DE)/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

Yes, Cwm Taf Morgannwg UHB uses a third party to provide a Direct Engagement/Outsourced Employment solution.

3b. What is the name of the DE/Outsourced Employment supplier? (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)

Retinue Health Solutions is the supplier.

3c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific etc. Please list all applicable

Medical Staffing, and we are currently in the process of implementing for Allied Healthcare Professional staff.

3d. Does your DE supplier provide reporting as part of their service? For example, producing NHS Improvement weekly return reports

Monthly reports are received from Retinue Health Solutions, and quarterly reports are produced for Welsh Government. Within Wales, we do not report though NHS Improvement.

3de. Please provide the contract start and end date for the DE supplier

The contract start date was November 2018, with a current end date of March 2021.

3f. How much did the organisation spend in 19/20 for the provision of the direct engagement service?

Retinue are engaged to supply medical agency via direct engagement and non DE. We are unable to split the cost of provision for DE services only.

Staffing Group Clarifications

Staffing Group	Definition
Ambulance Staff	Both registered ambulance staff and support to registered ambulance staff
Administration & Estates	Non- Clinical staff and non-clinical support staff including non-clinical managers and administration officers.
Medical & Dental	Registered Doctors and Dentists
Nursing and HCA Staff	Registered Nurses, Midwives and Health Care Assistants
Healthcare Science	Registered qualified and other staffing working in defined healthcare scientist role
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's	Scientific staff, including registered Pharmacists, Psychologists, Social Workers etc