

Freedom of Information Request: Our Reference CTMUHB_210_20

You asked:

1. Whether your Trust has procured Robotic Process Automation, also known as RPA. This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.
2. If you have procured RPA, have you calculated how many Full Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members out by human members of staff working for the Trust?

Our response:

Under Section 21 of the Act, Cwm Taf Morgannwg University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested is available within the [Disclosure Log](#) on the Cwm Taf Morgannwg University Health Board [web site](#). For ease of access I have attached a link directly to the information below:

- Ref:[CTMUHB 290 19](#)