

Freedom of Information Request: Our Reference CTHB_16_20

You asked:

1 As part of your integrated care pathway, do you also refer any of your patients for acute care services?

Yes.

2 If you do, to which acute hospital(s) do you refer your patients?

The Health Board operates a number of acute hospital sites that are used to treat our patients. Patients may also receive specialist services at neighbouring health boards. In order to comply with our obligation under Section 16 of the Freedom of Information Act to provide advice and assistance, please see the link provided to the [Health Board's website](#) where details on the sites are available.

3 To which of the following clinical departments do you refer them?

- **Audiology**
- **Maternity**
- **Endocrinology**
- **Oncology**
- **Ophthalmology**
- **Pulmonology**
- **Urology**
- **Neurology**
- **Nutrition and dietetics**
- **Sexual health**

Patients can be referred to any of the departments mentioned above, as clinically required.

4 Do you enable or plan to enable your home care team or crisis team to conduct tests in a remote setting?

Yes, some point of care testing and assessments are conducted in remote settings.

5 Do you enable or plan to enable your home care team or crisis team to commission tests in a remote setting?

No.

6 Does the trust enable authorised access to another provider's patient portal?

Yes.

7 Do you have access to an integrated clinical portal or local care record, which provides real-time access to health records (Y/N)?

Yes.

8 Do your home care team and crisis team have authorised access to this?

Yes.

9 If you do, which solution/provider?

The Health Board uses the Welsh Clinical Portal (WCP) which is provided and managed by [NHS Wales Informatics Service](#) (NWIS).

10 How do you commission physical health assessments for your patients?

Physical health assessments are delivered through core services.