

Freedom of Information Request: Our Reference CTHB_24_19

You asked:

Formal grievances by Cwm Taf Health Board staff

1. Please advise for each of the years

Please note that this information is recorded by calendar year and not financial year as requested.

2018/19 year to date – **20 in 2018 (January to December)**

2017/18 – **5 in 2017 (January to December)**

2016/17 – **9 in 2016 (January to December)**

2015/16 – **5 in 2015 (January to December)**

2014/15 – **14 in 2014 (January to December)**

2013/14 – **13 in 2013 (January to December)**

How many formal grievances were lodged by health board staff?

All of the above were lodged by Health Board staff.

2. For the total number of formal grievances in the period 2013/14 to 2018/19 year to date, please advise how many of the grievances were upheld.

This information is not centrally recorded. To provide you with this information, would require a manual trawl and significantly exceed the 18 hours time and £450 cost limit set out within Section 12 of the Freedom of Information Act.

In 2018, we purchased a software programme to record grievances, the reporting mechanism of the software will allow us to report on this in the future.

3. If the information is held centrally,

a) Please give a broad breakdown of the demographics of staff who raised formal grievances in the whole period (2013/14 to 2018/19 year to date)

This information is not recorded centrally as noted in 2 above.

b) Please give a broad breakdown of the types of formal grievances raised in the whole period (2013/14 to 2018/19 year to date)

This information is not recorded centrally as noted in 2 above.