

Freedom of Information Request: Our Reference CTHB_15_19

You asked:

Please send me information on the number and nature of compensation claims brought against your organisation by members of staff who have sustained an injury or contracted a disease while employed by your organisation since January 2016 to the present time (last 3 years).

I would like a year by year breakdown, preferably on an excel document via email, detailing:

- Details of the injury (i.e. moving and handling injury, slips/trips/falls and so on)
- Staff role if known (i.e. staff nurse, doctor)
- Whether compensation was paid
- The total amount of compensation paid
- If information available, any action taking following the incident (i.e. additional training, non-slip flooring and so on)

Our response:

A breakdown of the number of Personal Injury confirmed claims received and settled between the 1 January 2016 and the 31 December 2018 is provided in the table below:

Year	Number of Claims Received	Number of Claims Settled	Total Costs*
2016	28	30	£1,372,191.99
2017	44	19	£632,244.57
2018	36	26	£915,526.88

*(Damages, Claimant Costs and Defence Costs)

The top 3 Personal Injury Claims received relate to:

- Slip, Trip or Fall
- Needle Stick injuries
- Manual Handling

A breakdown of the type of Personal Injury Claims received is provided in the table below.

INCIDENT TYPE	2016	2017	2018	Total
Slip, Trip or Fall	6	5	11	22
Needlestick/Sharp Injury	8	4	6	18
Manual Handling / Lifting	9	2	3	14
Personal Incident – including cuts and burns	1	4	5	10
Violence & Aggression	3	2	2	7
Equipment	3	2	0	5
Occupational Health - Occupational Skin Diseases	0	0	1	1
Totals:	30	19	28	75

Examples of Improvement Work undertaken in relation to Personal Injury Claims includes:

- Slip, Trip or Fall
 - Lighting system updated to bring it to the required standard
 - Repairs undertaken to road surface
 - Flooring replaced
- Needlestick/Sharp Injury
 - Safe System of Work updated to reflect the additional necessary actions that need to be taken whilst dealing with poorly discarded sharps.
 - Introduction of safety engineered sharps.
 - Training and awareness provided to staff
- Manual Handling/Lifting
 - Rolling Manual Handling training programme implemented
 - Equipment replacement programme with £500k investment
 - Safe systems of work developed

Additional information can also be found on our [website](#), within our [Quality, Safety and Risk Committee papers](#) where the Operational Health, Safety and Fire update report is a standard agenda item.