

Freedom of Information Request: Our Reference CTHB_11_19

You asked:

- 1. Does your Health Board use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents?**

Yes.

- 2. If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Health Board?**

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- 3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?**

Yes.

- 4. If yes to question 3, could you please detail what additional functions the system is used for (i.e. complaints management and risk management)?**

Complaints, Claims and Risk Management and Safety Alerts.

- 5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?**

£37,443

- 6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?**

We are only able to provide information for the following years:

2015/16 - £22,449

2016/17 - £23,072