

Freedom of Information Request: Our Reference CTHB_247_19

You asked:

I write about a Freedom of Information request about ambulance waiting times and would be grateful if you could provide me with any information on the following questions:

1. What is the current average handover time for patients in your health board?

Measure			Apr-19	May-19	Jun-19	Jul-19
Ambulance 15 mins	CTMUHB % Compliance		71.55%	71.74%	73.24%	67.78%
	RGH		1136	1253	1207	1086
	PCH		1164	1231	1161	1002
	Bridgend		200	1009	920	283
	CTMUHB		2500	3493	3288	2371
	All Wales					
	Target					
Ambulance 1 hour	CTM Handovers		3494	3493	3288	3498
	RGH % Compliance		100.00%	99.84%	99.92%	99.92%
	PCH % Compliance		99.18%	100.00%	99.91%	99.53%
	Bridgend % Compliance		57.40%	69.28%	72.39%	76.22%
	CTMUHB % Compliance		88.81%	91.07%	92.21%	92.71%
	RGH		0	2	1	1
	PCH		11	0	1	6
	Bridgend		380	310	254	248
	CTMUHB		391	312	256	255
	All Wales			2624		
	Target					

2. How many patients have been triaged in 2018-19 in the back of ambulances by A&E staff?

Prince Charles Hospital (PCH) – Triage does not take place in the back of an ambulance at PCH. All patients are immediately transferred and checked into the A&E department for triage; this includes minor and major illnesses / injuries.

Royal Glamorgan Hospital (RGH) – Triage does not take place in the back of an ambulance at RGH. All patients are immediately transferred and checked into the A&E department for triage; this includes minor and major illnesses / injuries.

Princess of Wales Hospital (POWH) Bridgend - Triage does not take place on the back of an ambulance at POWH. All patients are brought into the department and either go through Triage (for minor injuries, illnesses) or through our Majors Rapid Assessment Process (BRATZ – Bridgend Rapid Assessment and Treatment Zone).

3. How many beds and bays are there currently within your A&E department?

PCH – 4 resuscitation (resus) spaces (1 paed, 3 adult); 7 major spaces; 8 minor spaces and 3 paed spaces.

RGH – 11 trolley spaces (including resus); 6 additional assessment rooms; 4 minor injury rooms; 1 Triage room; 1 Rapids room.

POW - 3 resus spaces, 9 majors spaces, 7 minors spaces.

4. On average, how many patients attend your A&E department daily?

A&E Attendances 2018-19	Annual	Per Day
Royal Glamorgan hospital	63311	173
Prince Charles Hospital	60862	167
Princess of Wales Hospital	59265	162
Total	183438	503