

## **Freedom of Information Request: Our Reference CTHB\_384\_18**

### **You asked:**

Under the terms of Freedom of Information Act I would like to request information regarding the organisation's spend on systems and its sub-systems for FY 2015-16, FY 2016-17, FY 2017-18 and projected spend for FY 2018-19.

Herewith I have attached a form (excel spreadsheet) which will allow you easy entry of responses.

### **Our response:**

Under section 21 of the Act, Cwm Taf University Health Board are not required to provide information in response to a request if it is already reasonably accessible to you. We have answered a number of previous requests in relation to the information you require, and these responses are published via our disclosure log. It may be useful to review the links below as they may answer your questions and consider a refined request for any outstanding information.

Link to disclosure log:

<http://cwmtaf.wales/foi/disclosure-log/>

- [CTHB 18 17](#)
- [CTHB 40 17](#)
- [CTHB 408 17](#)
- [CTHB 411 17](#)
- CTHB\_332\_18 - attached for you (attachments 1 and 2).
- CTHB\_364\_18 - attached for you (attachments 3 and 4)

## **Freedom of Information Request: Our Reference CTHB\_332\_18**

### **You asked:**

Please could you provide me with information about your organisation's ICT expenditure as detailed in the attached template. I have tried to find this information in your organisation's published data, but was unable to find the level detail I require.

I fully expect that you may not be able to provide all the information I am looking for. If this is the case, please provide me with as much information as you can within the template. For example: you may be able to sub-totals for some categories, or provide information for only for certain years.

### **Our response:**

Please see information provided in the attached. Unfortunately we do not hold all the information in the format that is being requested.

Please see 'Definitions' sheet for definitions of each sub-category.

| Category                | SubCategory                                    | Actual            | Actual            | Budget            | Your Comments                         |
|-------------------------|------------------------------------------------|-------------------|-------------------|-------------------|---------------------------------------|
|                         |                                                | 2016/17           | 2017/18           | 2018/19           |                                       |
| Hardware                | Desktop Computing                              | £402,203          | £327,894          | £476,971          |                                       |
| Hardware                | Portable Computing                             |                   |                   |                   | Not broken out from desktop           |
| Hardware                | Printers and Scanners                          |                   |                   |                   | Not broken out from desktop           |
| Hardware                | Servers                                        | 25,723            | 168,591           | 21,763            |                                       |
| Hardware                | Storage Hardware                               |                   |                   |                   | Not broken out from servers           |
| Hardware                | Networking Hardware                            | 258,030           | 257,839           | 206,859           |                                       |
| Hardware                | Security Hardware                              | £0                | £0                | £0                |                                       |
| Hardware                | Fixed Communications and Collaboration Devices | £505,379          | £383,998          | £283,749          |                                       |
| Hardware                | Mobile Communications Devices                  | £46,767           | £47,301           | £38,972           |                                       |
| <b>Hardware</b>         | <b>Total Hardware</b>                          | <b>£1,238,102</b> | <b>£1,185,623</b> | <b>£1,028,314</b> |                                       |
| Software                | Enterprise Resource Planning Applications      |                   |                   |                   | provided by NHS shared services       |
| Software                | Customer Relationship Management Applications  |                   |                   |                   | provided by NHS shared services       |
| Software                | Financial Applications                         |                   |                   |                   | provided by NHS shared services       |
| Software                | Human Resource and Payroll Applications        |                   |                   |                   | provided by NHS shared services       |
| Software                | Data and Analytics Software                    | £23,880           | £44,000           | £44,000           |                                       |
| Software                | Operating Systems                              | 392,659           | 286,396           | 577,866           |                                       |
| Software                | Security Software                              |                   |                   |                   | Not broken out from Operating Systems |
| Software                | Other Software                                 | £0                | £0                |                   |                                       |
| <b>Software</b>         | <b>Software Total</b>                          | <b>£416,539</b>   | <b>£330,396</b>   | <b>£621,866</b>   |                                       |
| Services                | Application Services                           | £1,063,044        | £1,590,626        | 1,444,269         |                                       |
| Services                | Communications and Collaboration Services      | £0                | £0                | £0                |                                       |
| Services                | Consulting Services                            | £130,100          | £0                | 30,000            |                                       |
| Services                | Data Center and Hosting Services               | £0                | £0                | £0                |                                       |
| Services                | Mobility Services                              | £0                | £0                | £0                |                                       |
| Services                | Networking Services                            | £0                | £0                | £0                |                                       |
| <b>Services</b>         | <b>Services Total</b>                          | <b>£1,193,144</b> | <b>£1,590,626</b> | <b>£1,474,269</b> |                                       |
| <b>Managed Services</b> | <b>Managed Services Total</b>                  |                   |                   |                   |                                       |
| <b>BPO</b>              | <b>BPO Total</b>                               |                   |                   |                   |                                       |
| XaaS                    | IaaS                                           | £0                | £0                | £0                |                                       |
| XaaS                    | PaaS                                           | £0                | £0                | £0                |                                       |
| XaaS                    | SaaS                                           | £0                | £0                | £0                |                                       |
| <b>XaaS</b>             | <b>XaaS Total</b>                              | <b>£0</b>         | <b>£0</b>         | <b>£0</b>         |                                       |
| ICT Staff               | Temporary ICT Staff                            | £4,000            | £73,000           | £0                |                                       |
| ICT Staff               | Permanent ICT Staff                            | £1,817,000        | £1,818,000        | £1,986,000        |                                       |
| <b>ICT Staff</b>        | <b>ICT Staff Total</b>                         | <b>£1,821,000</b> | <b>£1,891,000</b> | <b>£1,986,000</b> |                                       |
| <b>ICT</b>              | <b>Total ICT</b>                               |                   |                   |                   |                                       |

## **Freedom of Information Request: Our Reference CTHB\_364\_18**

### **You asked:**

The information that I require relates to the IT spend for FY 2016-17, FY 2017-18 and projected spend for FY 2018-19.

Please provide the information in the attached form (excel spreadsheet) which allows for easy entry of responses.

### **Our response:**

The Health Board does not hold the financial information in the format that has been requested. However, to aid and assist with your request we have provided summary information.

Please find our response attached.

**INSTRUCTIONS**

- Please provide total IT spend and detail how the total IT spend levels (for each of the financial years 2016-17, 2017-18 and 2018-19), broken down by categories provided in the table below.
- Please populate capital or revenue expenditure under the respective headings in cells highlighted in **yellow**
- Enter 0 in case the trust has no spend for that category
- Please ensure "Total IT spend" figures match with sum total of figures in A,B,C,D,E and F

**Error alert for mismatch in Total versus individual spends->**

| Categories |                                                                                                                                                                                                                       | Actual spend<br>FY 2016-17 |             | Actual spend<br>FY 2017-18 |             | Projected spend<br>FY 2018-19 |             |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|-------------|----------------------------|-------------|-------------------------------|-------------|
|            |                                                                                                                                                                                                                       | Rev (£)                    | Cap (£)     | Rev (£)                    | Cap (£)     | Rev (£)                       | Cap (£)     |
|            | <b>Total IT spend (A + B + C + D + E + F)</b>                                                                                                                                                                         | <b>4.2m</b>                | <b>2.9m</b> | <b>5.0m</b>                | <b>1.6m</b> | <b>4.9m</b>                   | <b>1.4m</b> |
| A          | Total organisational spend on software (clinical and business related software, office and admin software including licences but excluding implementation and support)                                                |                            |             |                            |             |                               |             |
| B          | Total organisational spend on IT services and support                                                                                                                                                                 |                            |             |                            |             |                               |             |
| C          | Total organisational spend on in-house IM&T staff (excluding spend on outsourcing services)                                                                                                                           |                            |             |                            |             |                               |             |
| D          | Total organisational spend on hardware                                                                                                                                                                                |                            |             |                            |             |                               |             |
| E          | Total organisational spend on communications                                                                                                                                                                          |                            |             |                            |             |                               |             |
| F          | Other ICT spend (this will include ICT spend which is not captured in above mentioned categories, like other ICT charges, costs related to running services for other NHS bodies, Medical devices, POC testing, etc.) |                            |             |                            |             |                               |             |

**DEFINITIONS:**

All **capital expenditure** represent either an asset or liability and are shown in the balance sheet. These typically include expenses for fixed assets such as land, building, plant and machinery or making improvements to fixed assets.

All **revenue expenditure** has to be deducted from the income earned by the firm. These are typically expenditures incurred for meeting day to day expenses of carrying on a business e.g., salaries, rent, rates, taxes, stationery etc.