

Freedom of Information Request: Our Reference CTHB_479_18

You asked:

Under the Freedom of Information Act 2000, could I please request the following information for each of the last four financial years (2014/15, 2015/16, 2016/2017 and 2017/18), broken down by each year:

1) How many hospital appointments were booked within the Cwm Taf health board area?

Under section 21 of the Act, Cwm Taf University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you. The information you require is published on StatsWales Please see link provided below:

<https://statswales.gov.wales/Catalogue/Health-and-Social-Care/NHS-Hospital-Activity/Outpatient-Activity/outpatient-attendances-by-organisation-site>

2) How many of these hospital appointments were missed by patients where they failed to turn up? (Broken down by the type of appointment.)

Please see response to question 1.

3) What is the average cost to the NHS of a missed hospital appointment in the Cwm Taf health board area?

Under section 21 of the Act, Cwm Taf University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you. Responses are published via our [Disclosure Log](#) on the Cwm Taf University Health Board web site. Please see link directly to the information provided below:

[CTHB 03 18](#)