

## **Freedom of Information Request: Our Reference CTHB\_66\_18**

### **You asked:**

I would like to ask a few questions about the hospital tv services please.

I would like to check about the tv services offered by the hospital please.

I wondered which company provides the service?

I wanted a list of each tv package offered, including what is included, the full costs, the duration, and the list of channels this provides access to?

I wondered if there are any ways a patient can watch the tv for free and if so what are these periods and how are they accessed?

I wondered which payment methods are available to pay for the tv service and if there are any additional costs such as admin fees etc?

I wondered if refunds are available for the service and if so in what circumstances?

Does the trust profit from this scheme and if so how many in the last financial year?

### **Our response:**

We can confirm that the Health Board does not have a contracted TV service in place which patients pay for within our hospitals. However, there are TVs on our wards (with variable access) which are free to patients.