

## **Freedom of Information Request: Our Reference CTHB\_519\_18**

### **You asked:**

**This is a request under the FOI Act. This is a request for Cwm Taf University Health Board. Please can you tell me whether your health board is the lead commissioner for GP out of hours services in its area?**

**If it is not the lead commissioner, please state what CCG/health board/trust is the lead commissioner and then do not respond to any further questions.**

**If your health board is the lead commissioner, please respond to the following:**

I can confirm that Cwm Taf University Health Board do not commission an external out of hours GP service as it is provided as a core primary care service within the Health Board.

**1) What is the geographical patch the health board commissions GP out of hours services for and how many patients does this cover?**

Rhondda Cynon Taf and Merthyr Tydfil – population around 300,000

**2) What is the name of the current provider of GP out of hours services for this patch?**

Cwm Taf University Health Board.

**3) How many errors and serious incidents (or equivalent) were reported to the health board relating to GP out of hours services, in the following:**

**a. 2017**

**b. 2018 (please provide the most up-to-date information possible and state up to which month this covers)**

Please see below the number of incidents relating to the GP out of hours services, reported on Datix (the health board's incident reporting system) by financial year:

- There were 10 Datix incidents reported during 2016-17
- There were 6 Datix incidents reported during 2017-18
- There were 13 Datix incidents reported during 2018-date

**4) How many occasions has there been no GP cover in the OOH service provided because of a lack of available GPs, in:**

**a. 2016**

**b. 2017**

**c. 2018 (please provide the most up-to-date information possible and state up to which month this covers)**

We can confirm that there has not been an occasion for any of the dates stated where there has been no GP cover in the OOHs service.

**5) Please provide copies of any reports on the service's safety that have been produced in this period. Patient Safety Incidents relating to Primary Care Locality & OOH Directorates.**

Information/reports are submitted to the committee's listed below and are available on the [Cwm Taf University Health Board](#) website. For ease of access links have been provided below to the relevant Committees:

- [Primary and Community Care Committee](#)
- [Quality Safety and Risk Committee](#) - Directorate Exception Reports - Localities (and within other reports e.g. Therapies, Acute etc)

**6) If the Health Board does not collect this information, please set out how it records and evaluates the safety of the service, and provide any information collected that supports this.**

Please see responses above.