

Freedom of Information Request: Our Reference CTHB_333_17

You asked:

I am interested in the reporting of serious incidents and errors relating to GP out of hours services in your patch.

Could you please respond to the following for your area:

1) What is the geographical patch you commission GP out of hours services for and how many patients does this cover?

We cover the Cwm Taf University Health Board area (Rhondda, Cynon, Taf Ely and Merthyr Tydfil). We serve approximately 320,000 patients

2) What is the name of the current provider of GP out of hours services for this patch?

The service is run by Cwm Taf University Health Board.

3) How many errors and serious incidents (or equivalent) were reported to relating to the GP out of hours service, in the following years 2015-2017 (to date)

No incidents have been reported during the time frame provided.

4) Please provide copies of any summaries of these issues or reports on the service's safety that have been produced in this period.

N/A.

5) If you do not collect this information, please set out how it is recorded and how safety of the service is evaluated and assured.

The Health Board uses the DATIX incident management system. Any incidents are recorded via DATIX and investigated accordingly.